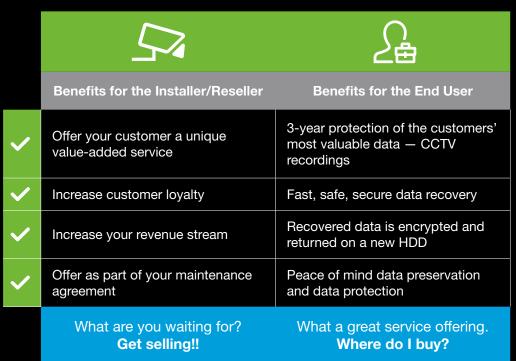




## Rescue Data Recovery Services - What is it?

The Seagate Data Recovery Services solution offers you and your customers peace of mind on their data, and gives you a way to secure additional revenue.

## Why sell Rescue Data Recovery Services.





For Al-enabled video surveillance, choose SkyHawk Al

Give your surveillance clients the ultimate peace of mind with included Rescue Data Recovery Services.

Whether there is mechanical damage, virus, data corruption, or deletion, Seagate has you covered. We provide industry-leading data recovery and advanced replacement drive service, all under one unique service plan, and it's all done in-house at one of Seagate's secure design labs.

- Fast and easy data recovery process
- More than 30 years of experience in data recovery, resulting in a 90% success rate
- Secure data handling in a fully controlled environment
- Rescue Data Recovery Services advanced replacement keeps your surveillance system operational and recording
- Supports CCTV RAID storage systems up to 10 drives



## How to claim — the process

Step 1
Open a case.

Step 2
Send us your device.

Step 3
Rest easy.

Contact our customer service team. Following validation a replacement HDD will be shipped directly to your site address. For the return HDD, a shipping label will be provided via email. Simply print the label, attach to the box, and return to Seagate.

Send your devices to a professional, secure ISO 9000 certified lab, where our world-class Seagate engineers will get to work recovering your data. Once recovery is complete, we'll send back your secure, encrypted data on a new Seagate HDD, so only you will be able to access it.

## Available now from your local surveillance distributors.

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