



SEAGATE



Why Is Data Recovery Important?

Protect your CCTV video recording with SkyHawk's included rescue plan

3-year Rescue Data Recovery Services is included. Under the protective wing of Skyhawk, losing key evidence or video due to vandalism, viruses, accidents and natural disaster are not longer the end of the world.



Rescue
DATA RECOVERY
SERVICES

For SkyHawk products
**Included 3-year data
recovery services**



ARE YOU LOOKING
TO ADD VALUE
TO YOUR SURVEILLANCE
OFFERING?

Rescue Data Recovery Services – What is it?

The Seagate Data Recovery Services solution offers you and your customers peace of mind on their data, and gives you a way to secure additional revenue.

Why sell Rescue Data Recovery Services.

		
	Benefits for the Installer/Reseller	Benefits for the End User
✓	Offer your customer a unique value-added service	3-year protection of the customers' most valuable data — CCTV recordings
✓	Increase customer loyalty	Fast, safe, secure data recovery
✓	Increase your revenue stream	Recovered data is encrypted and returned on a new HDD
✓	Offer as part of your maintenance agreement	Peace of mind data preservation and data protection
	What are you waiting for? Get selling!!	What a great service offering. Where do I buy?



For AI-enabled video surveillance, choose SkyHawk AI

Give your surveillance clients the ultimate peace of mind with included Rescue Data Recovery Services. Whether there is mechanical damage, virus, data corruption, or deletion, Seagate has you covered. We provide industry-leading data recovery and advanced replacement drive service, all under one unique service plan, and it's all done in-house at one of Seagate's secure design labs.

- Fast and easy data recovery process
- More than 30 years of experience in data recovery, resulting in a 90% success rate
- Secure data handling in a fully controlled environment
- Rescue Data Recovery Services advanced replacement keeps your surveillance system operational and recording
- Supports CCTV RAID storage systems up to 10 drives



SERVICE OPTIONS



How to claim — the process

Step 1

Open a case.

Contact our customer service team. Following validation a replacement HDD will be shipped directly to your site address. For the return HDD, a shipping label will be provided via email. Simply print the label, attach to the box, and return to Seagate.

Step 2

Send us your device.

Send your devices to a professional, secure ISO 9000 certified lab, where our world-class Seagate engineers will get to work recovering your data.

Step 3

Rest easy.

Once recovery is complete, we'll send back your secure, encrypted data on a new Seagate HDD, so only you will be able to access it.

Available now from your local surveillance distributors.

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