# **Network Video Decoder**

**User's Manual** 



# **Foreword**

#### General

This manual introduces the functions and operations of the network video decoder (hereinafter referred to as "the Device").

#### Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
<b>DANGER</b>	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
<b>WARNING</b>	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
<b>CAUTION</b>	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
© <sup>™</sup> TIPS	Provides methods to help you solve a problem or save time.
MOTE	Provides additional information as a supplement to the text.

### **Revision History**

Version	Revision Content	Release Time
V3.3.0	<ul><li>Add new series.</li><li>Add new functions.</li></ul>	July 2022
V3.2.0	<ul><li>Add new series.</li><li>Update Important Safeguards and Warnings.</li></ul>	September 2021
V3.1.0	<ul><li>Add new series.</li><li>Delete function about audio.</li></ul>	June 2021
V3.0.0	Baseline revision.	November 2019
V2.0.0	Baseline revision.	March 2019
V1.0.0	First release.	June 2018

### **Privacy Protection Notice**

As the device user or data controller, you might collect the personal data of others such as their face, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

#### About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in

- compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user's manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.
- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

# **Important Safeguards and Warnings**

This section introduces content covering the proper handling of the device, hazard prevention, and prevention of property damage. Read carefully before using the device, and comply with the guidelines when using it.

#### **Transportation Requirements**



Transport the device under allowed humidity and temperature conditions.

### Storage Requirements



Store the device under allowed humidity and temperature conditions.

#### **Installation Requirements**



- Do not connect the power adapter to the device while the adapter is powered on.
- Strictly comply with the local electric safety code and standards. Make sure the ambient voltage is stable and meets the power supply requirements of the device.
- Do not connect the device to two or more kinds of power supplies, to avoid damage to the
  device.
- Replace unwanted batteries with new batteries of the same type and model. Replace unwanted batteries with new batteries of the same type and model to avoid the risk of fire and explosion.
   Dispose of the old batteries as instructed.
- Do not expose the battery to extremely hot environments, such as direct sunlight and fire, to avoid the risk of fire and explosion.



- Personnel working at heights must take all necessary measures to ensure personal safety including wearing a helmet and safety belts.
- Do not place the device in a place exposed to sunlight or near heat sources.
- Keep the device away from dampness, dust, and soot.
- To ensure heat dissipation, the gap between the device and the surrounding area should not be less than 10 cm on the sides and 5 cm on top of the device.
- Install the device on a stable surface to prevent it from falling.
- Use an adapter or cabinet power supply provided by the manufacturer.
- The power supply must conform to the requirements of ES1 in IEC 62368-1 standard and be no higher than PS2. Please note that the power supply requirements are subject to the device label.
- The device is a class I electrical appliance. Make sure that the power supply of the device is connected to a power socket with protective earthing.
- Use the power cords that are recommended for the region and conform to the rated power specifications.
- When installing the device, make sure that the power plug and appliance coupler can be easily reached to cut off power.
- The appliance coupler is a disconnection device. Keep it at a convenient angle when using it.

• A safety circuit breaker is designed on the device panel to cut the power of the device. Make sure the breaker can be easily operated during installation.

### **Operation Requirements**



#### WARNING

This is a class A product. In a domestic environment this may cause radio interference in which case you may be required to take adequate measures.



- Check whether the power supply is correct before use.
- Do not unplug the power cord on the side of the device while the adapter is powered on.
- Operate the device within the rated range of power input and output.
- Use the device under allowed humidity and temperature conditions.
- Do not drop or splash liquid onto the device, and make sure that there is no object filled with liquid on the device to prevent liquid from flowing into it.
- Do not place an open flame on the device, such as a lit candle.
- Do not disassemble the device without professional instruction.

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# 1 Product Overview

### 1.1 Introduction

Network video decoding devices are designed and developed for online video surveillance system. The device has powerful data processing capability and stable network function, and supports diversified encoding formats. It is easy to extend, easy to maintain, and convenient to access. This design facilitates installation, deployment, unified control and system management of the entire online video surveillance system. Meanwhile, it substantially reduces overall system cost.

### 1.2 Main Features

### Decoding

- Decoding capability of the decoder depends on its internal decoding chip.
- Real-time stream decoding
- Obtain local real-time bit streams, encode and then output.
- Previous stream decoding
- Obtain the local history bit streams, encode and then output.
- Information feedback
- Web page can accurately get current decoding status.

#### Network

- Support remote control with network.
- Synchronize system time with NTP server.
- After you configure the front-end encoding device information, decoder can automatically connect the encoding device, and then begin work independently and reliably.
- In forwarding mode, decoder can get the random data stream from the network server accurately, to realize decoding output.

### **Output Port**

- 1-channel 4K high definition series has 1 group output ports, including 1 VGA output port and 1 HDMI output port.
- 1-channel 4K ultrahigh definition series has 1 HDMl output port.
- 4-channel 8K ultrahigh definition (with 2 input ports) series has 4 HDMI output ports.
- 6-channel 4K high definition (with 4 input ports) series respectively has 6 HDMI output ports.
- 9-channel 4K high definition (with 4 input ports) series respectively has 9 HDMI output ports.
- 12-channel 4K high definition (with 4 input ports) series respectively has 12 HDMI output ports.
- 15-channel 4K high definition (with 4 input ports) series respectively has 15 HDMI output ports.
- 18-channel 4K high definition (with 4 input ports) series respectively has 18 HDMI output ports.
- 21-channel 4K high definition (with 4 input ports) series respectively has 21 HDMI output ports.



These products can realize real-time surveillance by monitor, and support alarm tour output and decoding tour.

#### **Input Port**

- 6/9/12/15/18/21-channel 4K high definition (with 4 input ports) series have 2 HDMI input ports and 2 DVI-I input ports respectively.
- 4-channel 8K ultrahigh definition (H.265, with 2input ports) series has 2 HDMI input ports.

#### **Alarm**

- External Alarm
- Multiple-channel relay alarm output to activate the peripheral alarm device (such as on-site light control), manual control and activation video output.
- Decoder Alarm
- Remind users about present decoding status.

#### Serial Port

- Support peripheral device control function. The control protocol and connection port can be set freely according to your customized requirements.
- Support transparent data transmission of various ports, such as RS–232.

#### User Management

Users with the same authorities can belong to one group. Each group has one authority set, as one subset of overall authority set; authority set of each group can be edited. The user authority cannot exceed the group authority.

#### **AUX Function**

- Support user to view version information, display device important hardware port information, software version information and etc.
- Log search function.
- Time Synchronization: System time can be set manually, or synchronized with PC time directly.
- Provide automatic maintenance of the device at fixed time.
- Support update through network and web.

# 2 Checking the Device and Connecting the Cables



- For information on the installation requirements on the decoder, refer to the specifications of engineering and construction, and national standards.
- The quality and length of the HDMI cable affect video quality. The video might be blurry, have noise or black edges. The video quality might vary when the same video is output through different cables.

# 2.1 Unpacking the Box

When you receive the decoder, please check whether there is any visible damage or not. The protective material used for the package of the device can resist most accidental collisions during transportation.

The label at the bottom of the box is very important, because there is a serial number and other information on it. After-sales service often requires this serial number to provide assistance. Do not tear or discard it.

# 2.2 Device Installation and Operation

### 2.2.1 Front Panel

# 2.2.1.1 1-channel 4K High Definition Series and 4-channel 8K Ultrahigh Definition (with 2 input ports) Series

Figure 2-1 Front panel



Table 2-1 Description of front panel

Name	lcon	Function		
Power button	(3)	<ul> <li>Press it 3 times within 1 second to restore the default password.</li> <li>Press it 5 times within 1 second to restore the factory default settings.</li> </ul>		
Power indicator	ப	The indicator glows after the system starts.		
Network indicator	200	The network indicator glows blue when an abnormal network event occurs, such as offline and IP conflict.		
USB port	[1200.0]	External devices can be connected such as a mouse, keyboard and flash drive.		

Name	lcon	Function		
Alarm indicator	$\triangle$	The alarm indicator turns on when there is an alarm.		
HDD indicator	0	This function is not supported surrently		
IR receiver	IR	This function is not supported currently.		
Output indicator	1 2 3 4	Indicates the working status of output port. Only the first indicator is active.		

# 2.2.1.2 6/9-channel 4K High Definition (with 4 Input Ports) Series

Figure 2-2 Front panel



Table 2-2 Description of front panel

Name	lcon	Function		
Power button	(9)	Power button.  Press it 3 times within 1 second to restore the default password.  Press it 5 times within 1 second to restore the factory default settings.		
Power indicator	<b>ம</b>	The indicator is on after the system starts.		
		The network indicator glows blue when an abnormal network event occurs such as offline and IP conflict.		
Network indicator	66	When there are dual Ethernet cards and the system is in multi- address mode, insert one network cable, and the blue indicator turns on.		
USB port		External devices can be connected such as a mouse, keyboard and flash drive.		
Alarm indicator	$\triangle$	The alarm indicator turns on when there is an alarm.		
HDD indicator		This function is not supported currently.		
IR receiver	IR			
Output indicator	1 2 3 4	Indicates the working status of output port. Indicators 1–9 are all active.		

# 2.2.1.3 12/15/18/21-channel 4K High Definition (with 4 Input Ports) Series

Figure 2-3 Front panel

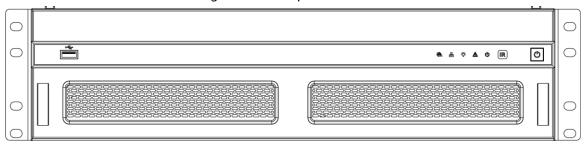


Table 2-3 Description of front panel

Name	Icon	Function		
Power button	O	Press for 3 seconds to start or shut down the device.		
IR receiver	(IR)	This function is not supported currently.		
Power indicator	U	The indicator turns on after the system starts.		
Alarm indicator		The alarm indicator turns on when there is an alarm.		
Operation indicator	;Ö:	Operation indicator turns on when the device is operating.		
Network indicator	몲	This function is not supported currently.		
Fan indicator	ê Â			
USB port		External USB drives can be connected.		

### 2.2.2 Rear Panel

# 2.2.2.1 1-channel 4K High Definition Series

Figure 2-4 Rear panel

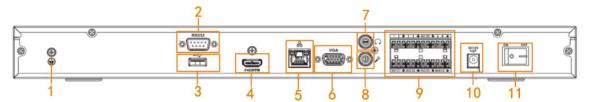


Table 2-4 Description of rear panel

No.	Name	No.	Name	No.	Name
1	Screw hole for grounding	2	RS-232 port	3	USB port
4	HDMI port	5	Network port (10 M/100 M/1000 M Ethernet port)	6	VGA port

No.	Name	No.	Name	No.	Name
7	Earphone port (Reserved)	8	Microphone port (Reserved)	9	4-channel alarm input, 4-channel alarm output, RS–485 port.
10	Power port	11	Power button	_	

# 2.2.2.2 4-channel 8K Ultrahigh Definition Series

Figure 2-5 Rear panel

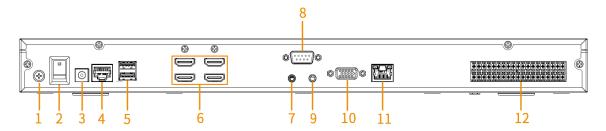


Table 2-5 Description of rear panel

No.	Name	No.	Name	No.	Name
1	Screw hole for grounding	2	Power button	3	Power port
4	RS–232 port of screen control	5	USB port	6	HDMI output port
7	Earphone port (Reserved)	8	RS-232 port	9	Microphone port (Reserved)
10	VGA (Reserved)	11	Network port (10 M/100 M/1000 M Ethernet port)	12	Alarm input, alarm output, standard RS– 485 port

# 2.2.2.3 4-channel 8K Ultrahigh Definition Series with 2 Input Ports

Figure 2-6 Rear panel

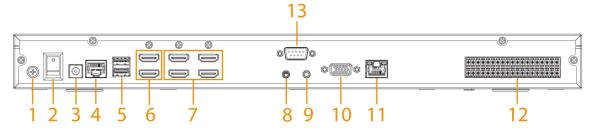


Table 2-6 Description of rear panel

No.	Name	No.	Name	No.	Name
1	Screw hole for grounding	2	Power button	3	Power port
4	RS–232 port of screen control	5	USB port	6	HDMI input port
7	HDMI output port	8	3.5 mm earphone port	9	Microphone port (Reserved)

No.	Name	No.	Name	No.	Name
10	VGA (Reserved)	11	Network port (10/100/1000 M Ethernet port)	12	Alarm input, alarm output, standard RS–485 port
13	RS-232 port				

# 2.2.2.4 6-channel 4K High Definition Series

Figure 2-7 Rear panel

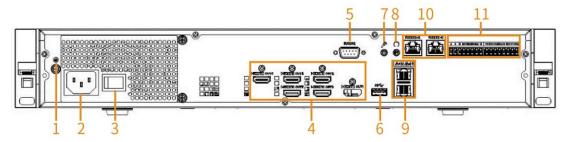


Table 2-7 Description of rear panel

No.	Name	No.	Name	No.	Name
1	Screw hole for grounding	2	Power port	3	Power button
4	HDMI output port	5	RS-232 port	6	USB 3.0 port
7	Microphone port (Reserved)	8	Earphone port (Reserved)	9	Network port (10/100/1000 M Ethernet port)
10	RS–232 port of screen control	11	Alarm input, alarm output, standard RS– 485 port.	_	

# 2.2.2.5 6-channel 4K High Definition (with 4 Input Ports) Series

Figure 2-8 Rear panel

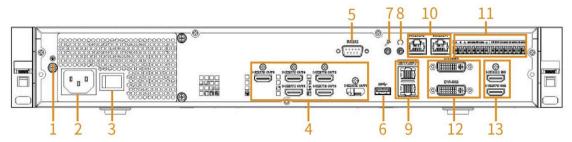


Table 2-8 Description of rear panel

No.	Name	No.	Name	No.	Name
1	Screw hole for grounding	2	Power port	3	Power button
4	HDMI output port	5	RS-232 port	6	USB 3.0 port
7	Microphone port (Reserved)	8	Earphone port (Reserved)	9	Network port (10 M/100 M/1000 M Ethernet port)

No.	Name	No.	Name	No.	Name
10	RS–232 port of screen control	11	Alarm input, alarm output, standard RS– 485 port.	_	

# 2.2.2.6 9-channel 4K High Definition Series

Figure 2-9 Rear panel

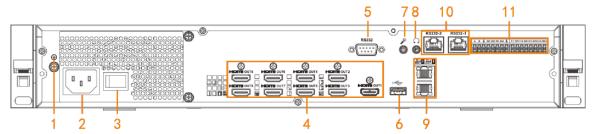


Table 2-9 Description of rear panel

No.	Name	No.	Name	No.	Name
1	Screw hole for grounding	2	Power port	3	Power button
4	HDMI output port	5	RS-232 port	6	USB 3.0 port
7	Microphone port (Reserved)	8	Earphone port (Reserved)	9	Network port (10 M/100 M/1000 M Ethernet port)
10	RS–232 port of screen control	11	Alarm input, alarm output, standard RS– 485 port.	_	

# 2.2.2.7 9-channel 4K High Definition (with 4 Input Ports) Series

Figure 2-10 Rear panel

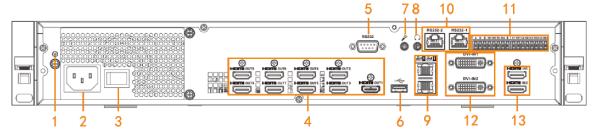


Table 2-10 Description of rear panel

No.	Name	No.	Name	No.	Name
1	Screw hole for grounding	2	Power port	3	Power button
4	HDMI output port	5	RS-232 port	6	USB 3.0 port
7	Microphone port (Reserved)	8	Earphone port (Reserved)	9	Network port (10 M/100 M/1000 M Ethernet port)
10	RS-232 port of screen control	11	Alarm input, alarm output, standard RS– 485 port.	12	DVI-I input port

No.	Name	No.	Name	No.	Name
13	HDMI input port				

### 2.2.2.8 12/15/18/21-channel 4K High Definition (with 4 Input Ports) Series

Figure 2-11 Rear panel of 21-channel 4K high definition (with 4 input ports) series

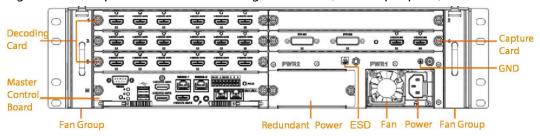


Figure 2-12 Rear panel of 18-channel 4K high definition (with 4 input ports) series

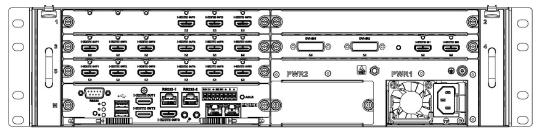


Figure 2-13 Rear panel of 15-channel 4K high definition (with 4 input ports) series

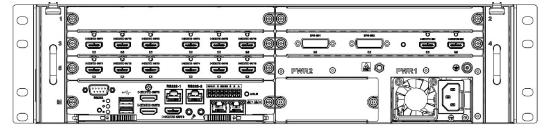
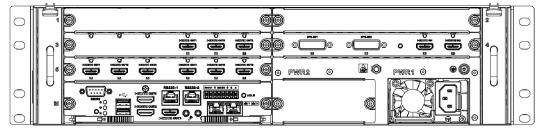


Figure 2-14 Rear panel of 12-channel 4K high definition (with 4 input ports) series





- For the above four series, they only have different decoding card types. The rest parts are the same.
- For 12/15/18/21-channel 4K high definition series and 12/15/18/21-channel 4K high definition with 4 input ports series, the only difference is one series has the capture card and the other does not have capture card. The rest parts are the same.

### 2.2.2.8.1 Main Control Board

Figure 2-15 Main control board

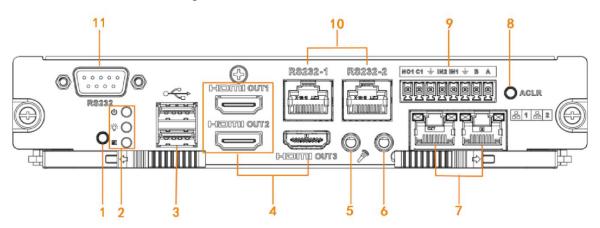


Table 2-11 Description of main control board

No.	Name	No.	Name	No.	Name
1	Default button	2	<ul> <li>Power indicator of main control board</li> <li>System status indicator</li> <li>PCI-E status indicator</li> </ul>	3	USB port
4	HDMI output port	5	Microphone port (Reserved)	6	Earphone port (Reserved)
7	Network port	8	Alarm clear button	9	2-channel alarm input, 1- channel alarm output, RS–485 port
10	RS-232 port of screen control	11	RS-232 serial port	_	

#### 2.2.2.8.2 Decoding Card

Figure 2-16 3-channel decoding card

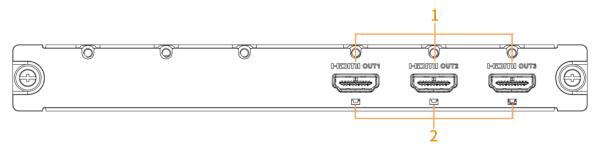


Figure 2-17 6-channel decoding card

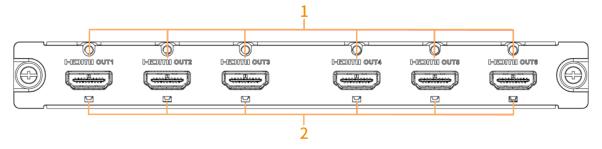


Table 2-12 Description of decoding card

No.	Name	No.	Name
1	HDMI output port	2	Indicator

#### 2.2.2.8.3 Capture Card

Figure 2-18 Capture card

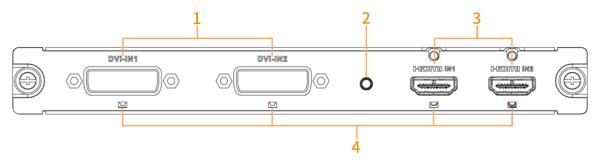


Table 2-13 Description of capture card

No.	Name	No.	Name	No.	Name
1	DVI input port	2	Start button of backup area	3	HDMI input port
4	Indicator				

### 2.2.3 Installation and Connection

### 2.2.3.1 Video Input Connection

All video data are encoded from the front-end device, and then input to the network with RJ-45 port.

### 2.2.3.2 Selection and Connection of Video Output Device

- 1-channel 4K high definition series has only 1 group of output ports, including 1 VGA port and 1 HDMI port.
- 1-channel 4K ultrahigh definition series has 1 HDMI port.
- 4-channel 8K ultrahigh definition (with 2 input ports) series has 4 HDMI output ports.
- 6-channel 4K high definition with 4 input ports) series has 6 groups of output ports respectively. Each series has 6 HDMI ports.
- 9-channel 4K high definition (with 4 input ports) series has 9 groups of output ports respectively. Each series has 9 HDMI ports.
- 12-channel 4K high definition (with 4 input ports) series has 12 groups of output ports respectively. Each series has 12 HDMI ports.
- 15-channel 4K high definition (with 4 input ports) series has 15 groups of output ports respectively. Each series has 15 HDMI ports.
- 18-channel 4K high definition (with 4 input ports) series has 18 groups of output ports respectively. Each series has 18 HDMI ports.
- 21-channel 4K high definition (with 4 input ports) series has 21 groups of output ports respectively. Each series has 21 HDMI ports.

We recommend the industrial monitor to be output device of the decoder. It has the following advantages:

- The industrial monitor is suitable for long-time surveillance. Ordinary civil monitor easily gets aging, damaged or even burnt down after working for a long time.
- The industrial monitor boasts higher definition and color rendition than civil device.
- With strong anti-interference capability, it adapts to complicated application environment, and its stability is far better than ordinary device.

It is unreliable to use TV as video output device. You need to reduce the working hours and control the interference from power supply and other devices. The electric leakage risk resulting from low quality TV might damage other devices.

# **3 Local page Configuration**



- Before operating on local page, connect the display and other control devices (such as mouse and keyboard) to the decoder.
- The local pages in this chapter are for reference and might differ depending on the device models.

### 3.1 Start

Connect the device to the power and then press the power button on the rear panel. The power indicator light turn on and the device starts.

### 3.2 Shutdown

Press and hold the power button for 3 second to shut down the device.



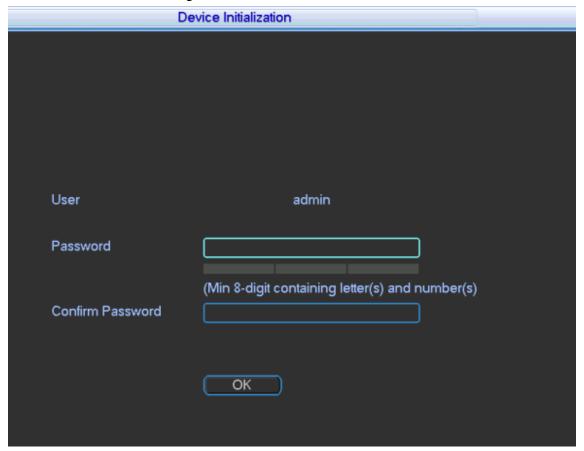
If the power is cut off or the device is forcibly shutdown while the decoder is working, the system will automatically connect to the front-end device, and restore to its previous work status after the power connection becomes normal.

# 3.3 Software page Operation

# 3.3.1 Entering System Menu

Step 1 Boot up the device.

Figure 3-1 Device initialization



Step 2 Set admin user password.



The password can be set from 8 through 32 non-empty characters and contains at least two types from capital letter, lower-case letter, number, and special characters (excluding """, """, ";" and "&"). **Password** and **Confirm Password** shall be the same. Enter a strong password according to the password strength indication.

- Step 3 Click **OK**.
- Step 4 Click right mouse button.

Figure 3-2 Login



<u>Step 5</u> Enter password, and then click **OK** to login.



The account will be locked if wrong password is entered for 5 times within every 30 minutes.

# 3.3.2 Main page

After login, the main page is displayed.

Figure 3-3 Main page



Figure 3-4 Main page (1-channel 4K high definition series)

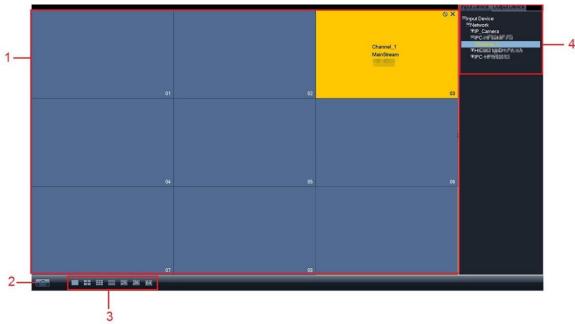


Table 3-1 Description of icons

No.	Name	Functional description
1	Display window	Display the splitting diagram of present output screen or fusion screen.
		Click one channel, and the corresponding area turns yellow. It means that the channel has been selected.
		Support to display 1, 4, 9, 16, 25, 36 and 64 screens at the same time.
2	Short-cut menu	Click to enter main menu page.
3	Display control area	There are 7 display modes, including single, 4, 9, 16, 25, 36 and 64 channels. (High-definition decoding card is different from standard definition decoding card.)

No.	Name	Functional description
4	Input device and output device	Display input/output device of each slot and channel.  • Click <b>Output Device</b> to switch to output device list.
		Click Input Device to switch to input device list.

### 3.3.3 Menu Introduction

Right-click the main page, and the functional menu pops up.

Figure 3-5 Functional menu



Table 3-2 Functional description

Name	Description
Main menu	Display main menu, including system setting, system info and shutdown.
Shutdown	Shut down the device.

# 3.4 Advanced Operation of Menu

### 3.4.1 Main Menu

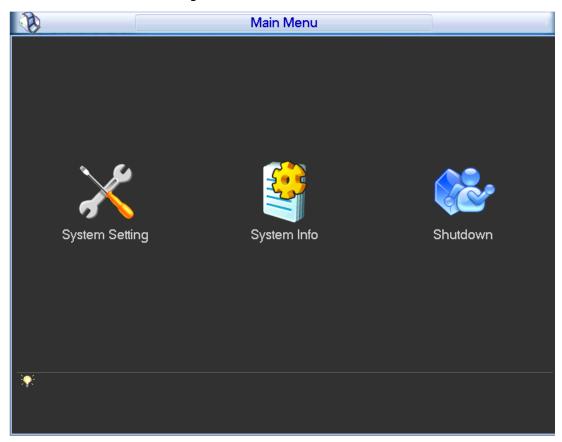
6/9/12/15/18/21-channel 4K High Definition (with 4 Input Ports) Series and 4-channel 8K ultrahigh definition (with 2 Input Ports) Series

Main menu includes system setting, system info and shutdown.



All the sub-menu settings will take effect after they are saved. Otherwise, the settings are invalid.

Figure 3-6 Main menu (1)



# 1-channel 4K High Definition Series

Main menu includes general, network, BPS, remote device, version and shutdown.

Figure 3-7 Main menu (2)



# 3.4.2 Menu Navigation

6/9/12/15/18/21-channel 4K High Definition (with 4 Input Ports) Series and 4-channel 8K ultrahigh definition (with 4 Input Ports) Series

Table 3-3 Menu navigation (1)

Main menu	Sub menu	Description
	General	Set system time, device no. and other parameters.
System Setting	Network	Set IP address, video data transmission protocol and other parameters.
	Version	View the version details such as system hardware feature, software version and build date.
System Info	Online Users	View information about online users.
	Status	View fan speed, card and temperature information, source information, net percentage, CPU percentage and memory percentage.
Shutdown	_	Log out menu user, shut down system, restart system and switch user.

# 1-channel 4K High Definition Series

Table 3-4 Menu navigation (2)

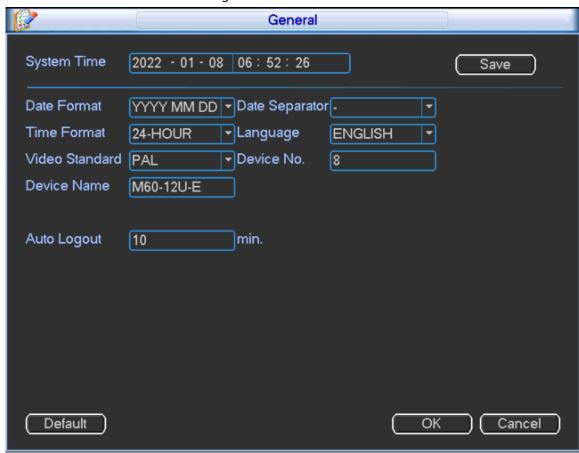
Main menu	Description
General	Set system time, device no. and other parameters.
Network	Set IP address, video data transmission protocol and other parameters.
BPS	Display real-time channel status, resolution and frame rate information.
Remote Device	Add and delete remote device.
Version	You can view the version details such as system hardware feature, software version and release date.
Shutdown	Log out menu user, shut down system, restart system and switch user.

# 3.4.3 General Settings

You can configure basic information for the Device.

<u>Step 1</u> On the main menu, select **System Setting** > **General**.

Figure 3-8 General



Step 2 Configure parameters.

Table 3-5 General parameters description

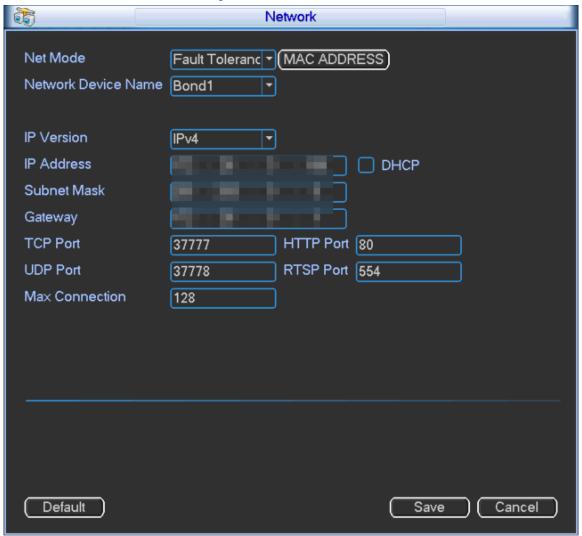
Parameter	Description
System Time	Modify the current system date and time, and then click <b>Save</b> .  System time can only be changed when it is not recording time or when the recording has stopped, otherwise you cannot search for the recoded video.
Date Format	Select date display format from YYYY MM DD, MM DD YYYY and DD MM YYYY.
Date Separator	Separator of date format.
Time Format	Select 24-hour or 12-hour.
Language	Change the language of the menu from Simplified Chinese to English, or vice versa.
Video Standard	Select the video standard. It is PAL by default.
Device No.	Customize the Device number and Device name to make it easy to
Device Name	identify it.
Auto Logout	<ul> <li>Menu standby time can be set from 0 minutes to 60 minutes.</li> <li>There is no standby time when it is set to 0 minutes. Also, the system will not log out automatically.</li> <li>If the standby time is set, the system will log out the current user if there is no operation within the selected time. You need to log in again to use the menu.</li> </ul>

### 3.4.4 Network

Configure the Device network parameters, so that the Device can communicate with other devices on the same network.

<u>Step 1</u> On the main menu, select **System Setting** > **Network** 

Figure 3-9 Network



Step 2 Configure parameters.

Table 3-6 Network parameters description

Parameter	Description
Net Mode	The default setting is <b>Fault Tolerance</b> .
MAC Address	Click the icon to display the MAC address.
Network Device Name	It is Bond1 by default.
IP Version	It is IPv4 by default.
IP Address	Enter numbers to change the IP address, and then configure its subnet
Subnet Mask	mask and gateway.
Gateway The	The IP address and gateway must be on the same network segment.

Parameter	Description	
DHCP	Select the <b>DHCP</b> checkbox to allow the system to automatically get the IP address for you. When the <b>DHCP</b> function is enabled, the IP address, gateway, and subnet mask cannot be set manually.  • If <b>DHCP</b> is enabled, the information that it gets will be displayed in the IP address box, subnet mask box and gateway box. If DHCP is not enabled, all the field boxes will contain a 0.  • When DHCP is disabled, the static IP information will restore to default settings. You need to configure IP again.	
TCP Port	Keep the default settings. No need to change them.	
HTTP Port		
UDP Port		
RTSP Port		
Max Connection	The number of connections ranges from 0 to 128. If it is 0, network users are not allowed to connect. The maximum number of connections is 128.	

Step 3 Click **Save**.

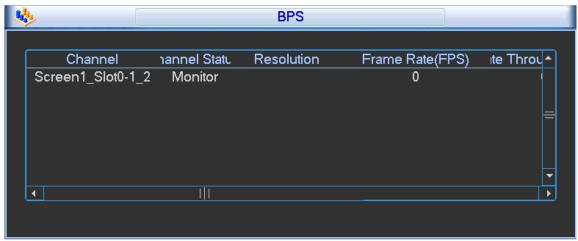
### 3.4.5 BPS



Only 1-channel 4K high definition series support BPS.

In the main menu, select **BPS** to view the real-time channel status, resolution and frame rate information.

Figure 3-10 BPS



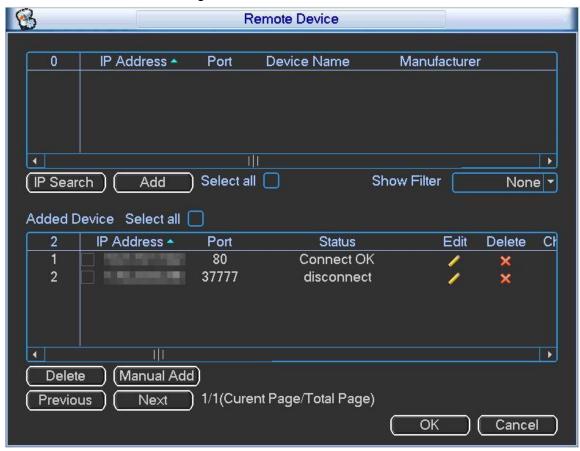
### 3.4.6 Remote Device



Only 1-channel 4K high definition series support adding remote devices.

In the main menu, select **Remote Device**, and then add remote devices manually or automatically. You can also edit, delete and upgrade the remote device.

Figure 3-11 Remote device



#### 3.4.6.1 Search

Step 1 Click IP Search.

The searched devices are displayed.

<u>Step 2</u> Tick the check box before one device, and then click **Add**.

The device will appear in the **Added Device** area.

 $\square$ 

Select the checkbox of Select all to select all devices.

<u>©~~</u>

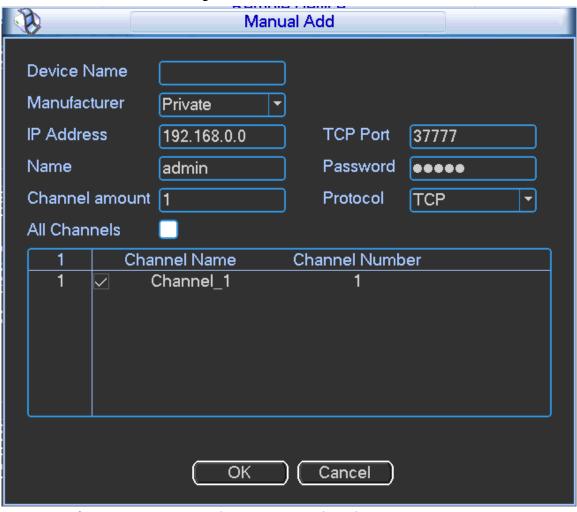
In the drop-down list on the right of **Show Filter**, select filter criteria, and fill in the filter value, to search the filtered device information.

Step 3 Click **OK** to complete the settings.

#### 3.4.6.2 Manual Add

Step 1 Click Manual Add.

Figure 3-12 Manual add



<u>Step 2</u> Configure parameters according to your actual need.

Table 3-7 Manual add parameters description

Parameter	Description
Device Name	Fill in device name you want to add, and tick the check box to fill it with white, so as to enable the device.
Manufacturer	Select a manufacturer according to the actual situation. You can add manufacturers, including Private, Panasonic, Sony, Dynacolor, Samsung, AXIS, Sanyo, Pelco, Arecont, Onvif, Gosuncn, LG, Watchnet, Canon, PSIA, GB28181, AirLive and JVC.
IP Address	Enter the IP address of remote device.
TCP Port	TCP service port. The default setting is 37777. You can configure this parameter according to your actual situation.
Name and Password	Enter the user name and password to login the remote device.
Protocol	Select protocol of remote device.
Channel Amount	Select the channel number that you want to connect. You can select all channels.

Step 3 Click **OK** to complete the settings.

The device will appear in the **Added Device** area.

### 3.4.6.3 Editing Remote Device

Click The **Edit** dialog box pops up. Refer to Table 3-7 to edit remote device information, and then click **OK**.

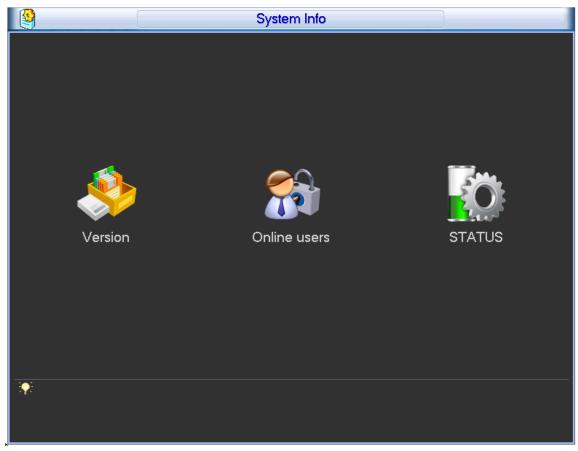
### 3.4.6.4 Deleting Remote Device

Click or select an added remote device, and then click **Delete**.

# 3.4.7 System Information

You can view version info, online users and system status.

Figure 3-13 System info



#### 3.4.7.1 Version

In the main menu, select **System Info** > **Version**. You can view the version details such as system version, build date, web version and serial number.



For 1-channel 4K high definition series, click Version on the Main Menu page.

#### 3.4.7.2 Online Users

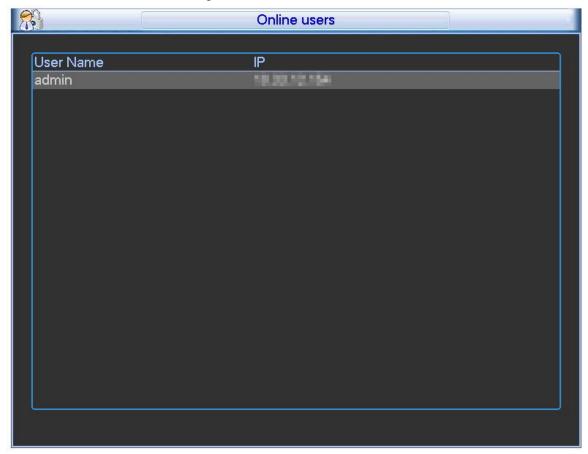


1-channel 4K high definition series does not support this function.

You can view online users that visit the decoder remotely.

In the main menu, select **System Info > Online users**.

Figure 3-14 Online users



### 3.4.7.3 Status



1-channel 4K high definition series does not support this function.

In the main menu, select **System Info** > **Status**, you can view fan speed, card, temperature and source information, device time, net percentage, CPU percentage and memory percentage.

Figure 3-15 Status



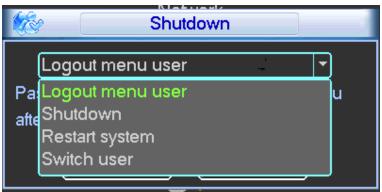
Table 3-8 System status description

Parameter	Description
Fan Speed	Display the speed of two fans.
Card Information	Display information about cards in the slots, including card type, encoding or decoding card. Also, display present operating status, including data exchange and online status.
Temperature Information	Display present temperature and status of cards.
Source Information	Display the status of two powers.
Time	Display present time of decoder.
Net Percentage	Display the receiving and transmitting rate of each network port.
CPU Percentage	Display percentage of each CPU.
Memory Percentage	Display percentage of memory.

### 3.4.8 Shutdown

In the main menu, select **Shutdown**, you can log out menu user, shut down, restart system and switch user.

Figure 3-16 Shutdown



- Logout menu user: Exit the menu, and you need to input password to enter the menu again.
- Shutdown: Exit the system, and turn off power supply.
- Restart system: Exit the system, and restart the system.
- Switch user: Log out current user, and switch to another user.

# **4 Web Operations**

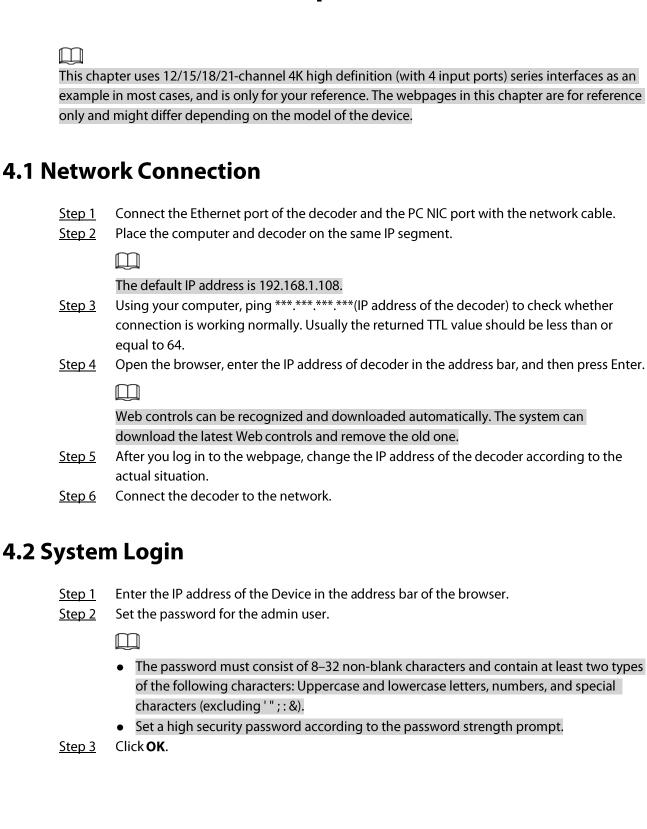
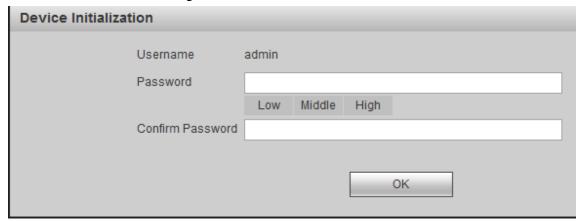


Figure 4-1 Device initialization



<u>Step 4</u> Enter the username and password, and then click **Login**.

Figure 4-2 Login



<u>Step 5</u> View important points to be noted and highlights on this page.

Figure 4-3 Operation page





- Please follow the important points noted on the page.
- Click to close the page.
- Select the **Do not show again** checkbox, and this window will not be displayed when you log in to the page the next time.

<u>Step 6</u> Install or load controls as prompted by the system.

## 4.3 Screen



1-channel 4K high definition series and 4-channel 8K ultrahigh definition series does not support local signals.

Click the **Screen** tab.

Figure 4-4 Screen

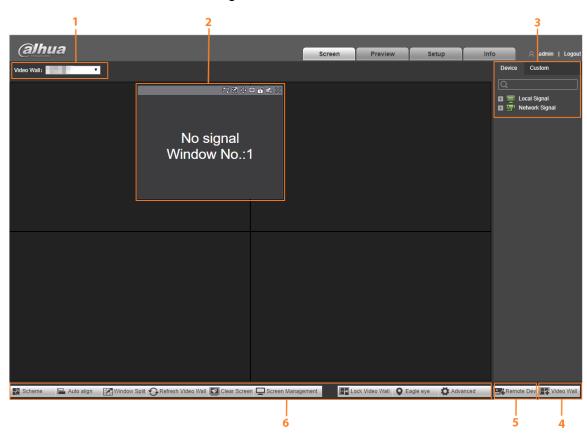


Table 4-1 Screen functions description

No.	Name	Description
1	Video wall selection area	After you add a video wall, you can select the video wall from the dropdown list of <b>Video Wall</b> . For details, see "4.3.1 Adding Video Walls".
2	Window configuration	You can turn off signals and add, adjust and put windows down at the bottom. For details, see "4.3.2.2 Adjusting the Window".

No.	Name	Description
3	Signal management	<ul> <li>Select different tabs to operate.</li> <li>Click the <b>Device</b> tab. You can view local signals, channel information and preview and display the signals on the video wall.</li> <li>Click the <b>Custom</b> tab. You can view information on signal groups and configure signal tour on the video wall.</li> </ul>
4	Video wall	Click <b>Video Wall</b> to go to the <b>Video Wall Setup</b> page where you can add, modify, and delete video walls.
5	Remote device	Click <b>Remote Dev</b> to go to the <b>Network Signal</b> page where you can add, modify, and delete devices.
6	Video wall management	You can perform management and auto-align, split windows, refresh the video wall, clear the screen, access screen management, and lock and unlock the video wall.

# 4.3.1 Adding Video Walls

After you log in to the webpage for the first time, click to go to the **Video Wall Setup** page to add video walls.

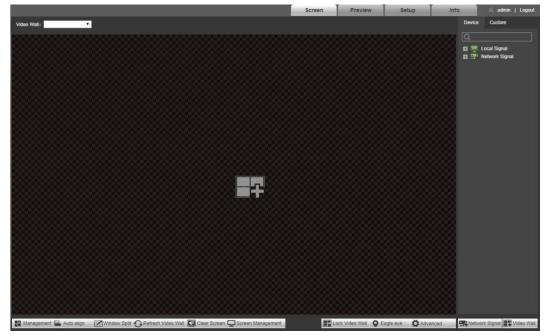


Figure 4-5 Add a video wall

# **4.3.2 Window Configuration**

# 4.3.2.1 Adding a Window

Left-click the video wall display area and move the pointer to add a window.

Figure 4-6 Adding a Window



- Select a window, press and move the left mouse button. The selected window will be moved to the required position.
- Select a window, drag the control point in any direction to change the dimensions of the selected window.
- Select a window, right-click and select **Bottom**. The selected window will appear the bottom of other windows.
- Select a window that is displaying a signal, right-click and select **Signal Off**. The signal will turn off.

# 4.3.2.2 Adjusting the Window

Click icons in the upper-right corner of the window to adjust the window.

Table 4-2 Description of window adjustment icons

lcon	Name	Description
Þ	Start/stop signal tour	Click the icon to start signal tour, and the icon becomes Click to stop signal tour. For details about how to configure the settings of signal tour.
	Split	You can split the window across 2 windows (horizontal/vertical), and also across 4, 9, 16, 25, and 36 windows.  When the window is maximized or pasted to the screen, the icon becomes . Click the icon to drag the window anywhere.
$\Diamond$	Paste screen	Click the icon to paste the window to the screen. For this, the dimensions of the window cannot be adjusted.
	Paste window	Click the icon, and the window will be maximized without covering other windows.
đ	Lock	Click the icon to lock the window. The position and size of the window cannot be adjusted.  Click 1 to unlock the window.
<b>1</b>	Audio	Click the icon to open or close audio. This function is reserved.
$\times$	Close	Click the icon to close the window.

# 4.3.2.3 Configuring Window Information

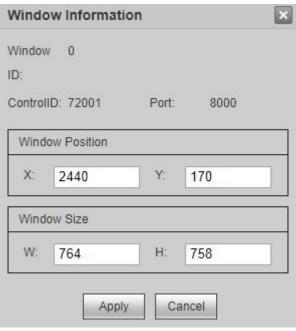
# Prerequisites

**Manual setting window wide and height** has been enabled. For details, see "3.4.3 General Settings".

<u>Step 1</u> Log in to the web page, and then click the **Screen** tab.

Step 2 Double-click the window.

Figure 4-7 Window information



Step 3 Configure window position and window size.

Step 4 Click **Apply**.

The window position and size is adjusted according to the configuration.

# 4.3.3 Signal Configuration

Select signals, or enter the name of the signal in the search box to search for signals.

### 4.3.3.1 Device Tree

The device tree displays all local signals and network signals that were added.



1-channel 4K high definition series and 1-channel 4K high definition series do not support local signals.

- Local Signal: Displays local signal sources. For details, see "4.5.4.2 Local Signal".
- **Network Signal**: Displays the sources of signals that were added.

### 4.3.3.2 Custom

The **Custom** tab displays groups that were added and the signal sources in groups. After you drag a signal group to a window, signals in the signal group are played in a loop.

## 4.3.3.3 Signal on Wall

After you output a signal to a window on the video wall, you can view videos related to the signal on the video wall.

- <u>Step 1</u> Log in to the webpage, and then click the **Screen** tab.
- Step 2 Select a window on the video wall, or press and hold the left mouse button to create a window on the video wall.
- Step 3 Select a signal source from the **Device** or **Custom** tab. The following figure uses **Device** as an example.

Figure 4-8 Select a signal source



<u>Step 4</u> Display the signal on the video wall.

- Press and hold the left mouse button to drag the signal to the designated window, and the signal will be output to the window.
- Select a window, double-click channel preview or main/sub stream, and the signal will be output to the window.

# 4.3.3.4 Signal Tour

After you drag a configured signal group to a window, the window plays signals in the group in a tour. You can set stay time and stream type as needed.

### **Prerequisites**

You have configured a signal groups in **Collection**. For details, see "4.5.4.3 Signal Group".

- <u>Step 1</u> Log in to the web page, and then click the **Screen** tab.
- <u>Step 2</u> Select a window to tour signals.
- Step 3 Choose **Custom** > **Collection**. Then, select a signal group, and press and hold left mouse button to drag the signal group to the designated window.

The window automatically starts to tour signals.

Step 4 Click at the bottom of the page.

Figure 4-9 Signal information



<u>Step 5</u> Set **Stay Time** and **Stream Type**. The default stay time is 10 s.



- Click corresponding to a signal. The signal will not appear in the tour queue, but the signal group still exists.
- Click or to adjust signal tour sequence.
- The setting takes effect immediately.
- Click in the upper-right corner of window to stop signal tour.

# 4.3.4 Video Wall Management

Manage video wall through various functions, including Scheme, Auto align, Window Split, Refresh Video Wall, Clear Screen, Screen Management, Lock Video Wall, Eagle eye, and Advanced.

## 4.3.4.1 Scheme Management

You can manage video schemes, collection schemes, and combined schemes, and set the time to switch schemes.

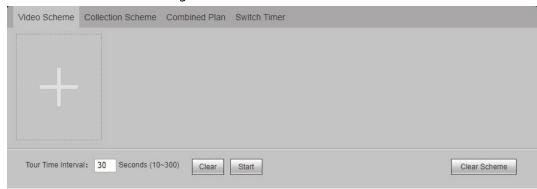
#### 4.3.4.1.1 Video Scheme

You can save video layouts as video schemes. Then, you can play multiple video schemes in turn through configuration.

<u>Step 1</u> Log in to the web page, and then click the **Screen** tab.

Step 2 Click Scheme.

Figure 4-10 Video scheme



Step 3 Click to save the scheme.

<u>Step 4</u> Configure the current layout again, and repeat Step 2 to add more schemes.

 $\square$ 

Click Clear Scheme to clear all schemes.

Step 5 Set tour time interval.

Step 6 Click in the upper-right corner of each scheme to add the scheme to tour queue.



You can double-click **ControlID** and scheme name to modify the control ID and scheme name. Control IDs are used to differentiate schemes when center control devices issue commands.

Figure 4-11 Set tour sequence



Step 7 Click Start.

Figure 4-12 Tour information





- Click **Stop** to stop scheme tour.
- During scheme tour, video wall page cannot be operated.
- Click **Clear** to clear the whole scheme tour plan.

#### 4.3.4.1.2 Collection Scheme

Save virtual LED and background configuration to a collection scheme. Multiple collection schemes can be displayed on the video wall in turn. For details, see "4.3.4.1.1 Video Scheme".



For details about virtual LED configuration, see "4.3.4.9.2 Virtual LED". For details about background configuration, see "4.3.4.9.3 Background".

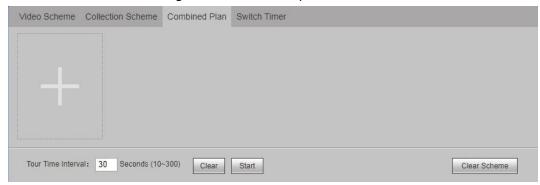
#### 4.3.4.1.3 Combined Plan

According to your need, combine the video scheme and collection scheme into a combined plan, and display it on the video wall.

<u>Step 1</u> Log in to the web page, and then click the **Screen** tab.

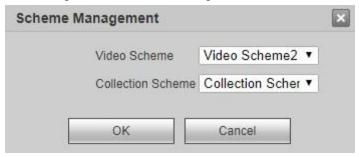
Step 2 Choose Scheme > Combined Plan.

Figure 4-13 Combined plan



Step 3 Click to select a video scheme and a collection scheme.

Figure 4-14 Scheme Management



<u>Step 4</u> Click **OK** to save the combined plan.

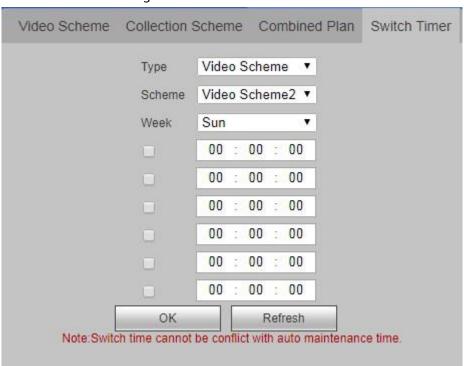
#### 4.3.4.1.4 Switch Timer

After you set switch time for a scheme, the system automatically switches to the scheme when the switch time is reached.

<u>Step 1</u> Log in to the web page, and then click the **Screen** tab.

Step 2 Choose Scheme > Switch Timer.

Figure 4-15 Switch timer



<u>Step 3</u> Select **Type**, **Scheme** and **Week**, and then set switch time.

- Select the check box, and the time point will take effect.
- Two scheme time periods cannot be the same.

Step 4 Click **OK**.

## 4.3.4.2 Auto-align

Click **Auto align**. Then, all windows are automatically aligned in the following ways:

- The size of each window is equal, under the precondition of filling the entire video wall.
- Windows are arranged horizontally from top to bottom.

## 4.3.4.3 Window Split

Select a block or a window. Then, you can split the block or window based on built-in or custom split plans.

### 4.3.4.3.1 Block Division

When you split a block, the system clears all windows in the block and splits windows based on the specified split number. After the block is split, original windows are closed and original signals are removed.

<u>Step 1</u> Log in to the web page, and then click the **Screen** tab.

<u>Step 2</u> Select **Window Split** > **Block Division**.

Figure 4-16 Block division (1)

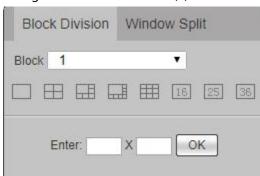
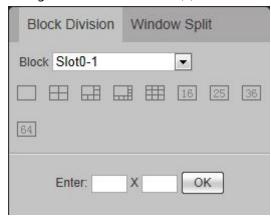


Figure 4-17 Block division (2)



 $\square$ 

The page of 1-channel 4K high definition series is shown in Figure 4-17. For other models, see Figure 4-16.

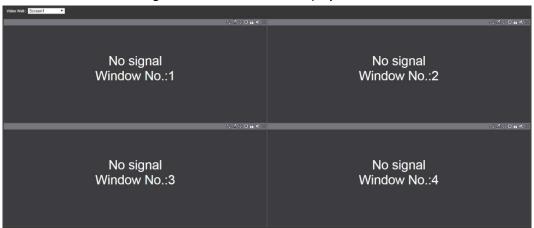
Select the fixed split  $\square \boxplus \boxplus \boxplus \boxtimes \boxtimes \boxtimes$  or enter the split number manually (for example,  $3\times3$  represents 9-split).



Only 1-channel 4K high definition (H.265) series support 64-split.

Step 4 Click **OK**.

Figure 4-18 Block division display



## 4.3.4.3.2 Window Split

- <u>Step 1</u> Log in to the web page, and then click the **Screen** tab.
- Step 2 Select a signal window.



We recommend you do not split tour window.

Step 3 Select Window Split > Window Split.

Figure 4-19 Window split (1)

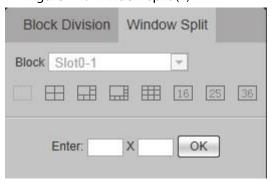
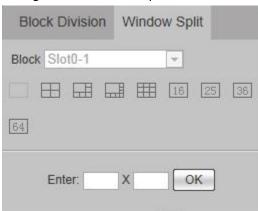


Figure 4-20 Window split (2)



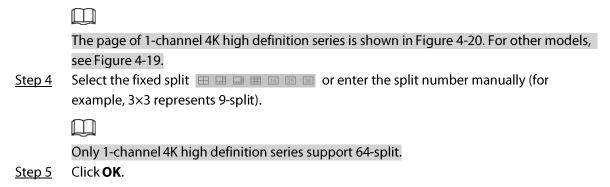


Figure 4-21 Window split display



# 4.3.4.4 Refreshing Video Wall

Click **Refresh Video Wall** to refresh the channel preview and layout information of the current video wall.

# 4.3.4.5 Clearing Screen

Click Clear Screen to clear the screen.

# 4.3.4.6 Screen Management

You can manage the screen, including controlling screen power, controlling power switch and adjusting screen parameters.



- Only DH-LED-N protocol supports to control the power switch and adjust screen, whereas LED-CLT protocol only supports power switch function. For screen protocol configuration, see "4.5.5.2.1 Screen Setup".
- 1-channel 4K high definition series does not support screen management function at present.

#### 4.3.4.6.1 Screen Power

- <u>Step 1</u> Log in to the web page, and then click the **Screen** tab.
- <u>Step 2</u> Select a block from the drop-down list of **Block**.
- Step 3 In the block, select one or more screens, and then click **ON** or **OFF** to turn on or turn off the

### **4.3.4.6.2 Power Switch**

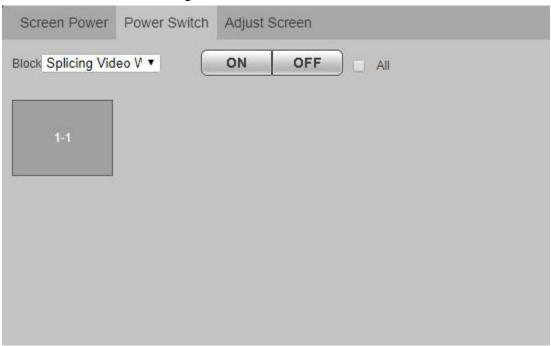
According to the requirement, connect the decoder with serial port cable of LED screen, to control the power of LED screen.



If manufacturer protocol is DH-LED-N or LED-CLT, video signal can be displayed on LED. When **Power Switch** tab is displayed in **Screen Management** page, the system can control LED power to turn on/off.

Select **Power Switch**.

Figure 4-22 Power switch



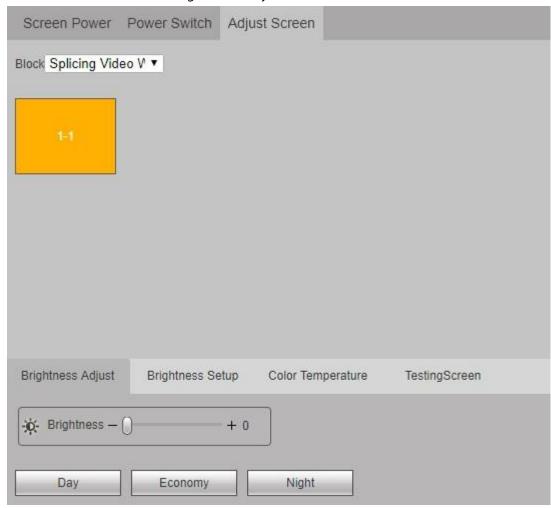
## 4.3.4.6.3 Adjusting Screen

You can configure brightness, color temperature and other parameters of LED corresponding to output signal, and adjust screen display.



If manufacturer protocol is DH-LED-N, the **Adjust Screen** tab is displayed in **Screen Management** page, so you can adjust LED parameters.

Figure 4-23 Adjust screen



# 4.3.4.7 Locking Video Wall

Click Lock Video Wall to lock the video wall. To unlock the video wall, click Lock Video Wall again.

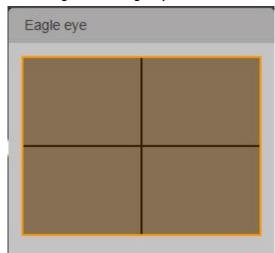
# 4.3.4.8 Eagle Eye

Eagle eye, also known as eagle eye map and thumbnail, is used to adjust display size and area of main window on the web screen.

Click • Eagle eye

Adjust area box size in the eagle eye map with mouse or scroll wheel, to change main window display area size. Drag area box position in the eagle eye map, to change main window display area.

Figure 4-24 Eagle eye





The page of 4-channel 8K ultrahigh definition (with 2 input ports) series, 6-channel 4K high definition (H.265, with 4 input ports) series and 9-channel 4K high definition (with 4 input ports) series are slightly different.

### 4.3.4.9 Advanced Function

You can configure advanced functions, including PTZ Control, Virtual LED, Background, Decoding Strategy, and Show screenID.

### 4.3.4.9.1 PTZ Control

PTZ control is to turn the PTZ device (up, down, left, right, top left, bottom left, top right and bottom right), carry out focus, zoom and iris operations.

Select display window unit of the signal, click Advanced, and then click



Figure 4-25 PTZ control

Table 4-3 PTZ control parameter description

Parameter	Description
Direction control	Control PTZ to turn in eight directions, including up, down, left, right, top left, bottom left, top right and bottom right.
Step	Control PTZ turning speed. 1–8 steps can be set.
Zoom	Click 🛨 or 🗀 to adjust zoom.
Focus	Click 🕂 or 🔁 to adjust definition.

Parameter	Description
Iris	Click 🛨 or 🔁 to adjust brightness.
	Click  to open PTZ menu of preview page. Then, select different
PTZ menu	functions with direction key, to operate PTZ.
	Click  to turn off the PTZ menu of preview page.

### 4.3.4.9.2 Virtual LED

Divide a customized area on the video wall, enter any characters, and display them on the screen.

<u>Step 1</u> Log in to the web page, and then click the **Screen** tab.

Step 2 Click Virtual LED .

The system displays virtual LED page.

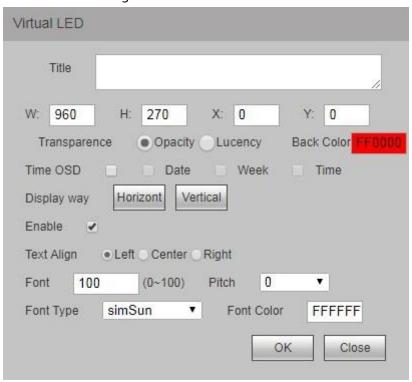
 $\square$ 

The page of 1-channel 4K high definition series, 6-channel 4K high definition (with 4 input ports) series and 9-channel 4K high definition (with 4 input ports) series are slightly different.

Step 3 Click stoadd virtual LED.

The system displays **Virtual LED** page.

Figure 4-26 Virtual LED



Step 4 Configure parameters.

Table 4-4 Virtual LED parameter description

Parameter	Description
Title	Enter the title of virtual LED, which will be displayed on the video wall.
W/H	Enter width and height of virtual LED.
X/Y	Enter coordinate of virtual LED.
Transparence	Enter transparence of virtual LED.

Parameter	Description
Back color	Configure background color of virtual LED. You can enter 6-digit RGB value manually, or click the color area to select.
Time OSD	Select the left check box to enable the function. <b>Date</b> , <b>Week</b> and <b>Time</b> are displayed by default. Please select time display type according to your need.  Select at least one item from <b>Date</b> , <b>Week</b> and <b>Time</b> .
Display way	Configure display way of the title, including <b>Horizontal</b> or <b>Vertical</b> .
Enable	<ul> <li>Choose to display the title on video wall or not.</li> <li>Select the check box and click OK. The title will be displayed on video wall.</li> <li>De-select the check box and click OK. The title will be displayed on web, rather than video wall.</li> </ul>
Text align	Configure alignment of the title against the background, including <b>Left</b> , <b>Center</b> and <b>Right</b> .
Font	Configure the title font from 0 to 100.
Pitch	Configure the title character distance from 0 to 5.
Font type	Configure the title font type, including simSun and simHei.
Font color	Configure the title color. You can enter 6-digit RGB value manually, or click the color area to select.

Step 5 Click **OK**.

Step 6 Virtual LED displays the title.



- Move your mouse onto virtual LED, press and hold left mouse button, and move. The virtual LED can be moved to other places.
- Click virtual LED, drag any direction control point to change the size of virtual LED.



Figure 4-27 Effect

## 4.3.4.9.3 Background

Upload a picture to the system, and configure it to be screen background, so the picture is displayed in the screen as a background.

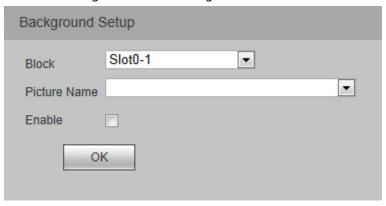
 $\coprod$ 

Background can only be selected from pictures that have been uploaded to the system. For details, see "4.5.1.6 Picture Management".

<u>Step 1</u> Log in to the web page, and then click the **Screen** tab.

Step 2 Click Advanced, and then click Background.

Figure 4-28 Add background





1-channel 4K high definition series, 4-channel 8K ultrahigh definition (with 2 input ports) series, 6-channel 4K high definition (with 4 input ports) series and 9-channel 4K high definition (with 4 input ports) series are slightly different.

Step 3 Select **Block** and **Picture Name**, and select **Enable**.

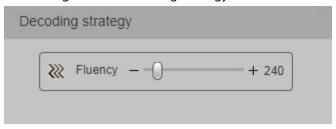
Step 4 Click **OK**.

### 4.3.4.9.4 Decoding Strategy

Drag the slider to adjust window fluency, and thus balance real-time decoding and fluency (only network signal supports this function).

Select a network signal window, click Advanced, and then click Opening strategy.

Figure 4-29 Decoding strategy



<u>Step 2</u> Drag the slider to adjust window fluency.

Greater fluency value represents lower definition of the image and larger delay. Please set it according to actual conditions.

### 4.3.4.9.5 Show Screen ID

Click Show screen ID on the video wall. Click it again to hide screen ID.

# **4.4 Preview**

1-channel 4K high definition series and 4-channel 8K ultrahigh definition (with 2 input ports) series do not support local signal.

Click the **Preview** tab.

Figure 4-30 Preview

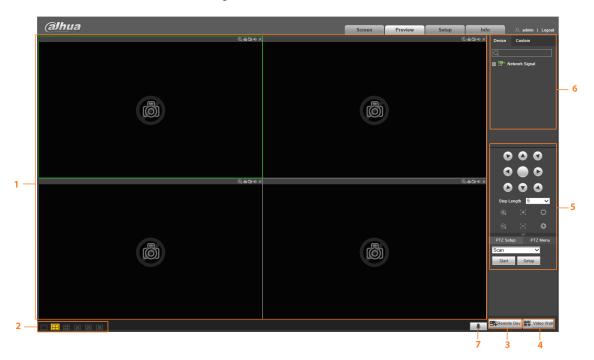


Table 4-5 Function description of preview page

No.	Name	Description
1	Window	Preview video in the window. For details, see "4.4.1 Window Function".
2	Window split	Carry out single split, 4-split, 9-split, 16-split, 25-split and 36-split of the window.
3	Remote device	Click remote Dev to enter the <b>Network Signal</b> page. You can add, modify and delete devices. For details, see "4.5.4.1 Network Signal".
4	Video wall	Click to enter the <b>Video Wall Setup</b> page. You can add, modify and delete video wall. For details, see "4.5.5.1 Video Wall Setup".
5	PTZ control area	Operate cameras with PTZ function. For details, see "4.3.4.9.1 PTZ Control".
6	Signal configuration area	Configure signals. For details, see "4.3.3 Signal Configuration".
7	Voice talk	You can talk with the client by connecting the decoder to a microphone.  4-channel 8K ultrahigh definition (with 2 input ports) series does not support this function.

# **4.4.1 Window Function**

There are functions at the top right corner of the window.





Table 4-6 Functional description

No.	Name	Description
1	Fisheye	It is not supported at present.
2	Partial zoom in	<ul> <li>When the video is in the original status, click the icon, press and hold on left mouse button to select any area. The selected area will be zoomed in. When the video is zoomed in, press and hold on left mouse button to drag the video image. Click right mouse button to restore original status.</li> <li>Click the icon to zoom in and zoom out the video image with wheel button.</li> </ul>
3	Local record	Click the icon to record the video. The recorded video file is saved in the recorded video path as configured in "4.5.1.10 Storage Path".
4	Snapshot	Click the icon to take a snapshot. The snapshot file is saved in the snapshot path as configured in "4.5.1.10 Storage Path".
5	Turn on Sound	Click the icon to turn on sound of the video.
6	Close Video	Close this window.

# **4.4.2 Signal Configuration**

After adding a signal, you can view signal information or the added signal group information, and configure signal preview.

### 4.4.2.1 Device Tree

Device tree displays all the added network signals.

**Network Signal**: Displays the signal sources added on the **Remote Device** page. For details, see "4.5.4.1 Network Signal".

### 4.4.2.2 Custom

You can customize signal group. The **Custom** tab displays added group and signal source. You can drag signal group to the window for loop play of signals in the group. For details, see "4.5.4.3 Signal Group".

## 4.4.2.3 Image Preview

Add signal to preview window, so you can preview the video in preview window.

- Step 1 Select a preview window.
- <u>Step 2</u> Select signal source in **Device** or **Custom**, and click the signal source to preview image in the corresponding window.

## 4.4.3 PTZ Control Panel

PTZ control is used to adjust the direction of the PTZ device, carry out scan, preset point, point tour, pattern and other settings. For details, see "4.3.4.9.1 PTZ Control".

Figure 4-32 PTZ Control



Table 4-7 PTZ parameters description

Parameter	Description	
Scan	<ul> <li>Click Setup, turn the camera with direction buttons, and click Set Left Border and Set Right Border to set left and right borders of PTZ scan.</li> <li>Click Start, and PTZ starts to scan. Click Stop, and PTZ stops scanning.</li> </ul>	
Preset	<ul> <li>Determine a point, and then click Add to add a preset point.</li> <li>In the input box, enter the preset value, and then click View; the camera moves to the location of preset point.</li> </ul>	
Point Tour	<ul> <li>Enter preset point number, and then click Add to add this preset point after the last preset point of this tour path.</li> <li>In the input box, enter tour path, and click Start to start tour. Click Stop to stop tour.</li> </ul>	
Pattern	<ul> <li>Click Add, and you can configure a new pattern path with Start Record and Stop Record.</li> <li>Enter the pattern value, and then click Start to start pattern. Click Stop to stop the pattern.</li> </ul>	
Pan	Click <b>Start</b> , and PTZ starts to pan. Click <b>Stop</b> , and PTZ stops panning.	
Lamp Wiper	Click <b>Enable</b> to enable the lamp and wiper, and click <b>Disable</b> to disable the lamp and wiper.	

# 4.5 Setup

# 4.5.1 System Configuration

On this interface, you can complete general setting, user management, config backup, auto maintenance, system upgrade, picture management, fan control, comm setup, safe management and storage path.

## 4.5.1.1 General

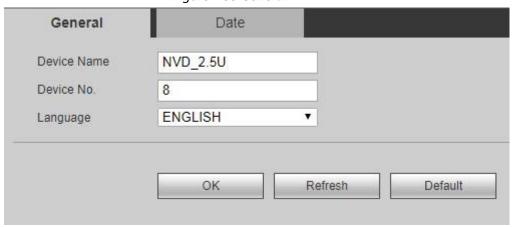
You can configure basic information of the device, such as device information and system date.

## 4.5.1.1.1 Setting of General Information

Set device name, no. and so on.

<u>Step 1</u> Select **Setup > System ConfigGeneral > General**.

Figure 4-33 General



Step 2 Configure parameters.

Table 4-8 General parameters description

Parameter	Description
Device Name	Set device name. Device name is different depending on device model. The actual page shall prevail.
Device No.	Set device Number.
Language	System language is determined by program package.

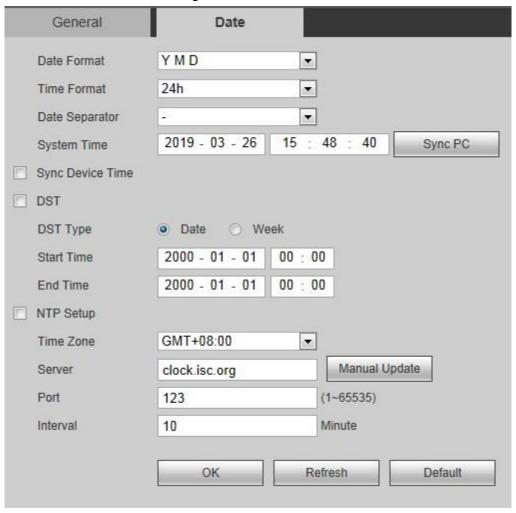
Step 3 Click **OK**.

### 4.5.1.1.2 Date

You can configure the system date, and choose to enable NTP (Network Time Protocol) or not. After enabling NTP function, device can automatically synchronize time with the NTP server.

<u>Step 1</u> Select **Setup > System ConfigGeneral > Date**.

Figure 4-34 Date



Step 2 Configure parameters.

Table 4-9 Date parameters description

Parameter	Description
Date Format	Select date display format you want.
Time Format	Select time format you want.
Date Separator	Select date separator you want.
System Time	Set system time. Click <b>Sync PC</b> to synchronize with current PC time.
Sync Device Time	Select the check box to enable function to synchronize remote device time.
DST	Select the check box to enable DST.
DST Type	Select DST type, including <b>Date</b> and <b>Week</b> .
Start Time/End Time	<ul> <li>When DST Type is Date, enter year, month, day, start time and end time.</li> <li>When DST Type is Week, select month, week, start time and end time from the drop-down list.</li> </ul>
NTP Setup	Select the check box to enable NTP sync function.
Time Zone	Select time zone.
Server	Enter server address or domain name.
Port	Enter the port number of NTP server.

Parameter	Description
Interval	Set the interval to update NTP server.

Step 3 Click **OK**.

# 4.5.1.2 User Management

User management adopts two-level management mode: user and user group. You can manage their basic information (only those with user management authority can operate user management).

- User name and group name support maximum 6 characters and can only be consisted of letter, number, and underline (\_).
- The password can be set from 8 through 32 non-empty characters and contains at least two types from capital letter, lower-case letter, number, and special characters (excluding """, """, ";" and "&"). The user with authority can modify their own password, but also modify the password of other users.
- According to factory defaults, maximum user quantity is 64, while maximum user group quantity is 20.
- There are two-level management modes: user and user group. Group name and user name shall be unique. One user can only belong to one group.
- Current user cannot modify their own authority.
- During initialization, there is 1 default user "admin". Admin is defined as high-authority user when leaving factory.

#### 4.5.1.2.1 User

You can manage user information. Add, modify and delete user, modify user password.



The Authority list is different depending on device model. The actual interface shall prevail. Select Setup > System Config > User Management > User Management > User.

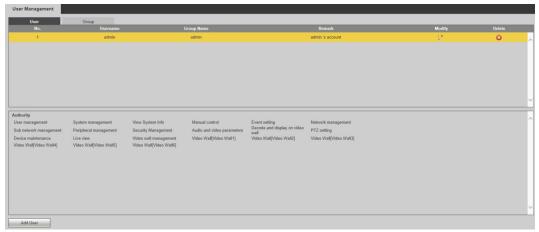


Figure 4-35 User

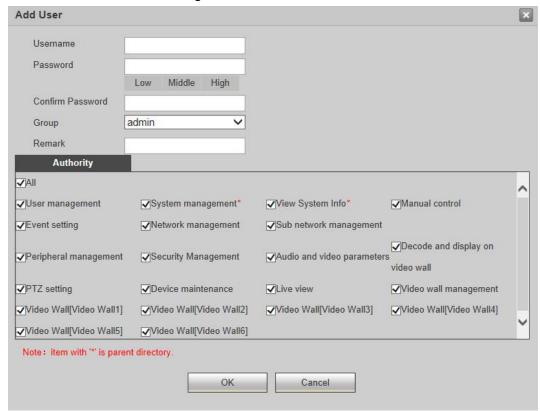
# **Adding User**

Add one user to the group, and configure user authority control.

As default user with the highest authority, admin cannot be deleted.

1. Click Add User.

Figure 4-36 Add user



2. Enter username, password, confirm password and note, and then select group.

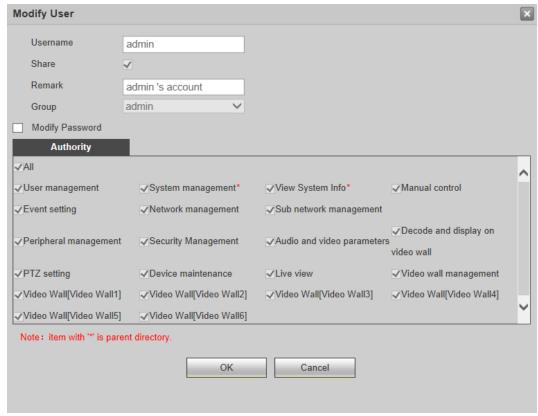
## $\Box$

- When selecting a group for a user, authority of the user can only be a subset of the group, and should be no higher than the group authority.
- To conveniently manage the user, it is suggested that general user authorities shall be lower than high-level user authorities.
- 3. In the **Authority** list, select operating authorities for the user.
  - Select the check box to enable the authority.
  - Select **All** to select all authorities.
- 4. Click **OK**.

# **Modify User**

1. Click **?** corresponding to the user you want to modify.

Figure 4-37 Modify user



2. Modify user information.



Default user can only modify password, rather than other information.

3. Click **OK**.

## **Modifying Password**

- 1. Click **?** corresponding to the user you want to modify.
- 2. Select Modify Password.
- 3. Enter old password, new password and confirm password.
- 4. Click OK.

## **Deleting User**

Click corresponding to the user you want to delete.

### 4.5.1.2.2 Group

Different users may have different authorities to access the device. You can divide the users with the same authority into one group. It is easy for you to maintain and manage the user information. You can manage group information. Add and delete group, and modify group password. For details, see "4.5.1.2.1 User".

Select Setup > System Config > User Management > User Management > Group.



The Authority list is different depending on device model. The actual page shall prevail.

Figure 4-38 Group



# 4.5.1.3 Config Backup

The configuration file of network video decoder can be exported to flash drive for backup. When the network video decoder goes wrong, you can import configuration file to restore configuration quickly.

Select Setup > System Config > Config Backup.

Figure 4-39 Config backup



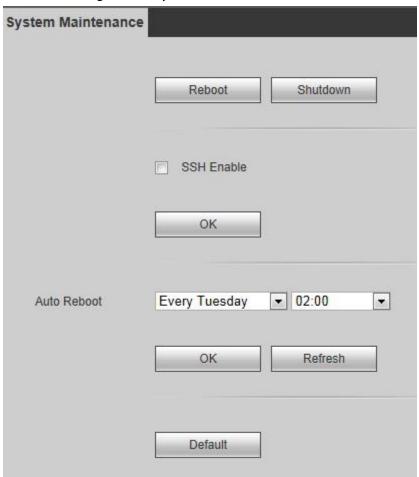
- Click Import Config, and then select configuration file (.backup) to import the configuration file.
- Click **Export Config**, and then select storage path to export configuration file for backup.

### 4.5.1.4 Auto Maintenance

You can maintain and operate the system, including reboot, shutdown, SSH enable, auto reboot and default.

Select Setup > System Config > Auto Maintenance > System Maintenance.

Figure 4-40 System maintenance



- To manually reboot the system, click **Reboot**, and the system will reboot at once. Click **Shutdown**, and the system will be shut down at once.
- SSH is used to open background debugging port for technicians. Select **SSH Enable**, and click **OK** to enable remote debugging function.
- To reboot the system automatically, select auto reboot day and time, and then click **OK**.
- Click **Default**. The system will be restored to the factory default settings, and your current configurations will be lost. Be cautious.

## 4.5.1.5 System Upgrade

Store upgrade file in PC that is associated with network video decoder. You can import upgrade file to upgrade the system version.

**Step 1** Select **Setup > System Config > System Upgrade**.

Figure 4-41 System upgrade



- <u>Step 2</u> Click **Import**, and select the upgrade file.
- Step 3 Click **Upgrade**. There is progress bar during upgrade.
   After upgrade file is uploaded according to system prompt, the device will reboot. Please keep the power supply on, wait patiently, until the system is automatically rebooted.

## 4.5.1.6 Picture Management

You can upload a picture to the system, and set the uploaded picture to be screen background.

Step 1 Select Setup > System Config > Picture Management.

Figure 4-42 Picture management



- Step 2 Click **Browse** to select a local picture.
- Step 3 Click **Upload** to upload local picture.



- Select one picture, and click **Delete** to delete the picture.
- After the background is uploaded successfully, select the background in video wall configuration. For details, see "4.3.4.9.3 Background".

### 4.5.1.7 Fan Control

You can configure fan temperature control and buzzer alarm.



1-channel 4K high definition series, 6-channel 4K high definition (with 4 input ports) series and 9-channel 4K high definition (with 4 input ports) series do not support this function.

### 4.5.1.7.1 Fan Temperature

You can configure different temperature ranges in light of fan speed. The system will trigger different fan speed levels according to the temperature ranges.

Select Setup > System Config > Fan ControlFan Temperature.

Figure 4-43 Fan control-Fan temperature



There are three levels: low speed, medium speed, and high speed. Different temperature ranges correspond to different speeds.

### 4.5.1.7.2 Close Buzzer

You can configure buzzer time. In case of alarm, the system will beep continuously according to the set time. You can close buzzer according to your need.

<u>Step 1</u> Select **Setup** > **System Config** > **Fan ControlClose Buzzer**.

Figure 4-44 Fan control-Close Buzzer



Step 2 Configure time setup.

Step 3 Click **OK**.

Click Close Buzzer to close the buzzer alarm function.

## **4.5.1.8 Comm Setup**

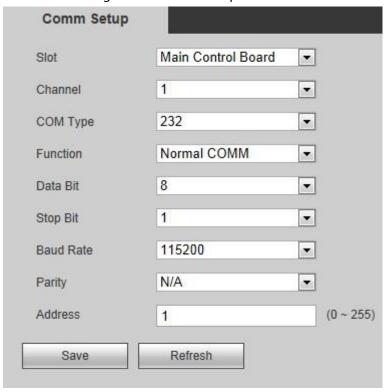
After comm parameters are set, the network video decoder can connect other devices through comm ports, for the purpose of debugging and operation.

 $\square$ 

1-channel 4K high definition series does not support this function.

<u>Step 1</u> Select **Setup** > **System Config** > **Comm Setup**.

Figure 4-45 Comm setup



Step 2 Configure parameters.

Table 4-10 Comm parameters description

Parameter	Description
Slot	Select the slot you want to configure.
Channel	Select the channel you want to configure.
Com Type	The default is RS–232.
Function	Configure comm function.
Data Bit	Select a data bit. The options include 5, 6, 7 and 8.
Stop Bit	Select stop bit of comm, including 1 and 2.
Baud Rate	Configure Baud rate of comm. It shall be consistent with the device that will be connected.
Parity	Select a parity mode from N/A, Odd, Even, Flag Parity and Empty Parity.
Address	Configure comm address from 0 to 255.

Step 3 Click **Save**.

# 4.5.1.9 Security Management

Configure system service, enable or disable HTTPS function according to your need, to strengthen system security management.

#### 4.5.1.9.1 Firewall

Select the firewall that you want to enable.

<u>Step 1</u> Select **Setup** > **System Config** > **Security Management** > **Firewall**.

Figure 4-46 Firewall



<u>Step 2</u> Select **Type**. Three types are available at present:

- Network Access: Configure the firewall by adding trusted list and restricted list.
- Forbid Ping: After it is enabled, all network access will be forbidden.
- Semi Join: After it is enabled, network connection probability is 50%.

#### Step 3 Select **Enable**.

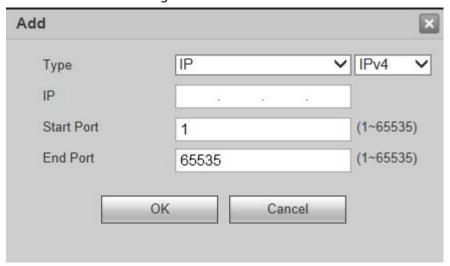
<u>Step 4</u> (Optional) Select **Mode**, and configure trusted list and restricted list.

- Trusted list: Only source hosts with the configured IP/MAC address can access the device port through network connection.
- Restricted list: Source hosts with the configured IP/MAC address are forbidden from accessing the device port through network connection.



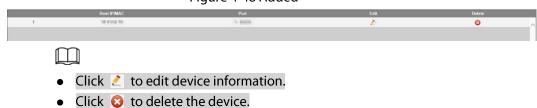
- It can be configured only in **Network Access** type.
- Trusted list and restricted list can be configured in the same way. Take trusted list for example.
- 1) Select Trusted List in Mode.
- 2) Click Add.

Figure 4-47 Add



- 3) Select Type, and then configure IP, Start Port and End Port.
  Type supports IP, IP Segment and MAC Address. Configure parameters according to actual situation.
- 4) Click **OK**.

Figure 4-48 Added



# Step 5 Click **OK**.

The system prompts "Saved successfully".



Click **Refresh**. The system prompts that "Operation is successful", and the page is refreshed.

### 4.5.1.9.2 System Service

Select the system service you want to enable.

Step 1 Log in to the web page.

<u>Step 2</u> Select **Setup** > **System Config** > **Security ManagementSystem Service**.

Figure 4-49 System service



<u>Step 3</u> Enable system service.

Table 4-11 System service parameters description

Parameter	Description
CGI	Common Gateway page (CGI) is an interface between external application programs and web server.
Audio/Video Transmission Encryption	Encrypt the video during transmission. Audio encryption is not currently supported.
RTSP TLS Service	Encrypt before requesting video service from video server.
Security Mode	We recommend you select <b>Security Mode</b> . <b>Compatible Mode</b> has potential security risks.
Password Expires in	Set the interval to update the password.

Step 4 Click **OK**.



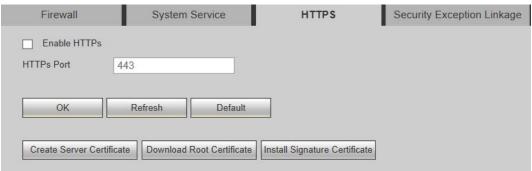
- Click Refresh to clear unsaved data.
- Click **Default** to restore to default settings.

#### 4.5.1.9.3 HTTPS

Through creating server certificate or downloading root certificate on the HTTPS page, you can log in to the PC by HTTPS, to ensure the security of communication data, and guard the users' information and device security with stable technology measure.

<u>Step 1</u> Select **Setup** > **System Config** > **Security Management** > **HTTPS**.

Figure 4-50 HTTPS



- <u>Step 2</u> Select the **Enable HTTPs** check box.
- Step 3 Configure HTTPs port.
- Step 4 Click **OK**.

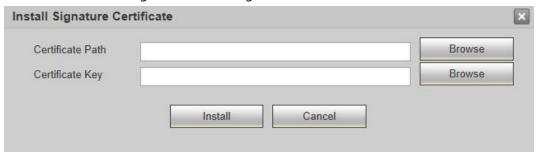


- For the first time to use this function or after changing IP address of the device, you need to create server certificate again.
- For the first time to use HTTPS after changing the PC, you need to download root certificate again.
- If a local signature certificate already exists, click Install Signature Certificate.
- HTTPS enable status will take effect after reboot.

Figure 4-51 Create server certificate



Figure 4-52 Install signature certificate

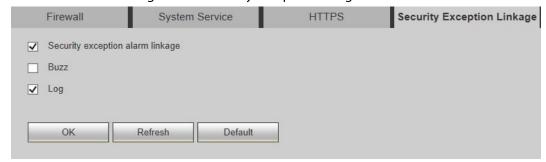


# 4.5.1.9.4 Security Exception Linkage

Configure alarm linkage mode.

<u>Step 1</u> Select **Setup** > **System Config** > **Security Exception Linkage**.

Figure 4-53 Security exception linkage



- <u>Step 2</u> Select **Security exception alarm linkage** to enable it.
- <u>Step 3</u> Select alarm linkage mode, including **Buzz** and **Log**.

Both alarm linkage modes can be selected at the same time.

Step 4 Click **OK** to complete configuration.

#### 4.5.1.9.5 Static ARP Bind

The Address Resolution Protocol (ARP) binding function allows certain devices on a LAN to be bound to fixed IP addresses. In this way, other devices cannot use the IP addresses, which allows you to manage devices on the network with ease.

Step 1 Log in to the web page.

**Step 2** Select **Setup** > **System Config** > **Security Management** > **Static ARP Bind** 

Step 3 Set **IP** and **MAC Address**.

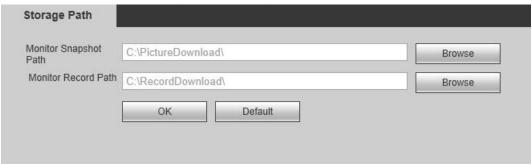
Step 4 Click **OK**.

# 4.5.1.10 Storage Path

Select the storage path for snapshots and records.

<u>Step 1</u> Select **Setup > System Config > Storage Path**.

Figure 4-54 Storage path



<u>Step 2</u> Click **Browse** to select the storage path for snapshots and records respectively.

Step 3 Click **OK**.

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Click **Default** to restore default path. Default storage path of monitor snapshot and monitor record is C:\PictureDownload and C:\RecordDownload respectively.

# 4.5.2 Network

#### 4.5.2.1 TCP/IP

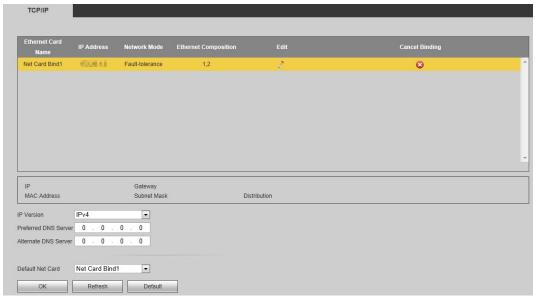
Set device IP address, DNS server information and other information according to network planning.

 $\coprod$ 

- Before configuring network parameters, make sure that the device is connected to the network properly.
- If there is no routing device in the network, distribute IP address in the same network segment.
- If there is a routing device in the network, you only need to configure gateway and subnet mask.

<u>Step 1</u> Select **Setup** > **Network** > **TCP/IP**.

Figure 4-55 TCP/IP



Step 2 Set TCP/IP parameters.

Table 4-12 TCP/IP parameters description

Parameter	Description
IP Version	Select <b>IP version</b> . It is IPv4 by default.
Preferred DNS Server	Fill in the configured IP address of DNS server.
Alternate DNS Server	Fill in the configured IP address of alternate DNS server.
Default Net Card	Select default net card.

Step 3 Click to edit Ethernet card information.

Figure 4-56 Edit

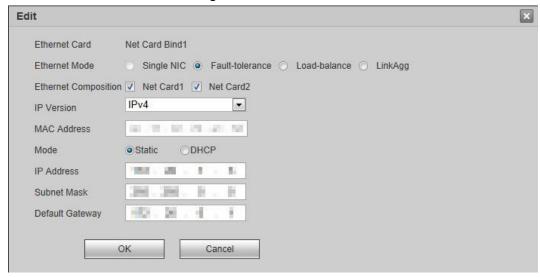


Table 4-13 Ethernet card parameters description

Parameter	Description
Ethernet Mode	The default setting is single NIC.  Single NIC: Two net cards are used independently. Request HTTP, RTSP and other services of the device through net card 1 or net card 2. You need to configure one default net card (net card 1 by default), to request network services launched by the device, including DHCP, Email and FTP. During network status detection, the network is deemed to be disconnected if one net card is disconnected.  Fault tolerance: All Ethernet cards use one IP address, and only one Ethernet card works under normal conditions. If working Ethernet card breaks down, the other Ethernet card is enabled automatically to ensure smooth network. It is deemed that the network is disconnected only when both Ethernet cards are disconnected during network status check. Both Ethernet cards need to be in the same LAN.  Load balance: All Ethernet cards use one IP address, and all of them work together to bear network load; the bound network throughputs are basically the same. If one Ethernet card breaks down, the other Ethernet card works normally. It is deemed that the network is disconnected only when both Ethernet cards are disconnected during network status check. Both Ethernet cards need to be in the same LAN.  Link aggregation: The system uses NIC bonding to realize communication function. All bonded NICs are working together and bearing the network load. The system allocates the corresponding ports to the specified switches according to the port load setting. Once one port link malfunctions, the system stops sending out data from current port. The system can calculate the new load and specify the new port(s) to send out data. The system calculates again to specify the port(s) once the malfunction port becomes available.  Single NIC device does not support Ethernet mode selection. The actual device shall prevail.
Ethernet Composition	Select net card according to your need.
IP Version	It is IPv4 by default.
MAC Address	Displays the MAC address of the Device.

Parameter	Description	
Mode	<ul> <li>Static: Manually enter the IP address, subnet mask and gateway.</li> <li>DHCP: Select the DHCP box, the system automatically obtains an IP address. When the DHCP function is enabled, the IP address, subnet mask and default gateway cannot be set manually.</li> <li>If DHCP is effective, the obtained information will be displayed in the IP Address box, Subnet Mask box and Default Gateway box. If DHCP is not effective, they all display 0.</li> <li>To view manually set IP when DHCP is not effective, you shall disable DHCP first, and then the device will display IP info that is not obtained through DHCP. If DHCP is effective, if DHCP is disabled, static IP information will restore default settings. You need to configure IP again.</li> </ul>	
IP Address	Enter numbers to change the IP address, and then configure its <b>Subnet</b>	
Subnet Mask	Mask and Default Gateway.	
Default Gateway	IP address and default gateway must be in the same network segment.	

<u>Step 4</u> Click **OK** to complete modification of net card information.

Step 5 Click **OK**.

# 4.5.2.2 Port

Set max connection and port number to visit network video decoder through client (including web client and PC client).

<u>Step 1</u> Select **Setup** > **Network** > **Port** > **Connection Setup**.

Figure 4-57 Connection setup



<u>Step 2</u> Configure max connection and port number.

Table 4-14 Port parameters description

Parameter	Description
Max Connection	The allowable maximum number of clients accessing the Device at the same time, such as web, platform, and mobile phone. The default value is 128.
TCP Port	TCP service port. The default setting is 37777. You can configure this parameter.
UDP Port	User Datagram Protocol port. The default value setting is 37778. You can enter the value.

Parameter	Description
HTTP Port	Hyper Text Transfer Protocol port. The default setting is 80. You can enter the value, and in this case, please add the modified port number after the address when logging the Device on the browser.

Step 3 Click **OK**.



Except Max Connection, modifications of other parameters will take effect after reboot.

# 4.5.2.3 Synchronizing IP

Sync IP adds IP of a device with timing function, to synchronize system time, and ensure the system time is correct.

<u>Step 1</u> Select **Setup** > **Network** > **Sync IP**.

Figure 4-58 Sync IP



Step 2 Enter IP address, and then click **Add**.

Step 3 Click **OK**.

# 4.5.3 Event Management

Manage abnormal events. The system executes alarm linkage actions according to settings.

# 4.5.3.1 Alarm Setup

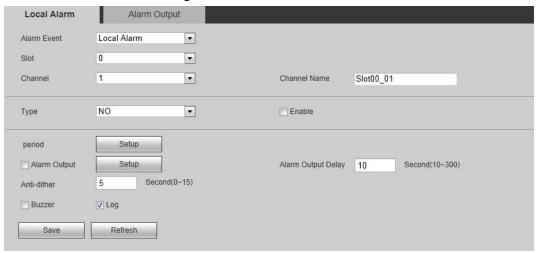
You can configure local alarm and alarm output.

## 4.5.3.1.1 Local Alarm

Configure local alarm. When an abnormal event occurs, the system executes alarm linkage actions.

Step 1 Select Setup > Event Management > Alarm Setup > Local Alarm.

Figure 4-59 Local alarm



Step 2 Configure the parameters.

Table 4-15 Alarm parameters description

Parameter	Description
Alarm Event	Select alarm event. It is <b>Local Alarm</b> by default.
Slot	Select the slot of local alarm.
Channel	Select the alarm channel.
Channel Name	Enter the alarm channel name.
Туре	Select external alarm device type. Both NO and NC are supported. Select the check box to enable the function.
Period	Configure alarm period. Alarm is produced only within the configured period.  Click <b>Setup</b> to configure alarm period in the following steps:  1. Select week.  2. Configure the time period. A total of 6 periods can be configured.  • Click <b>Default Time</b> , and all periods will be default period, 00:00:00–23:59:59.  • Click <b>Current Time</b> , and the period will be the last saved time.  3. Select the day(s) in <b>Apply to</b> zone, so the configured periods will be applied to the day(s).  4. Click <b>OK</b> .
Alarm Output	Connect alarm output port with alarm devices (such as light and siren etc.). In case of alarm, the system will send alarm information to alarm devices.  Click <b>Setup</b> to select slot.
Alarm Output Delay	After the alarm is stopped, the alarm output is delayed for some time, ranging from 10 seconds through 300 seconds.
Anti-dither	The system records only one alarm input event during the configured period.
Buzzer	The system activates a buzzer alarm when an alarm event occurs.
Log	The log records alarm information when an alarm event occurs.

Step 3 Click **Save**.

# **4.5.3.1.2 Alarm Output**

When an abnormal event occurs, alarm output channel produces alarm signal. Alarm device connected with alarm output port will execute alarm linkage actions.

<u>Step 1</u> Select **Setup > Event Management > Alarm Setup > Alarm Output**.

Figure 4-60 Alarm output

Local Alarm	Alarm Output
Slot	0
Channel0_1	Slot00_01

- <u>Step 2</u> Select alarm output slot and channel.
- Step 3 Click Save.

# 4.5.3.2 Abnormal

Set alarm linkage actions when an abnormal event occurs. The system executes alarm linkage actions.

<u>Step 1</u> Select **Setup** > **Event Management** > **Abnormal**.

Figure 4-61 Network offline



Figure 4-62 IP conflict



Figure 4-63 MAC conflict



- <u>Step 2</u> Select **Enable** to enable the alarm function.
- Step 3 Configure the parameters.

Table 4-16 Abnormal parameters description

Parameter	Description
Alarm Output	Connect alarm output port with alarm devices (such as light and siren etc.). In case of alarm, the system will send alarm information to alarm devices.
·	Click <b>Setup</b> to select slot.
Output Delay	After the alarm is stopped, the alarm output is delayed for some time, ranging from 0 seconds through 300 seconds.
Buzzer	The system activates a buzzer alarm when an alarm event occurs.
Log	The log records alarm information when an alarm event occurs.

Step 4 Click **Save**.

# 4.5.4 Signal Management

You can manage network signal, local signal and signal group.

# 4.5.4.1 Network Signal

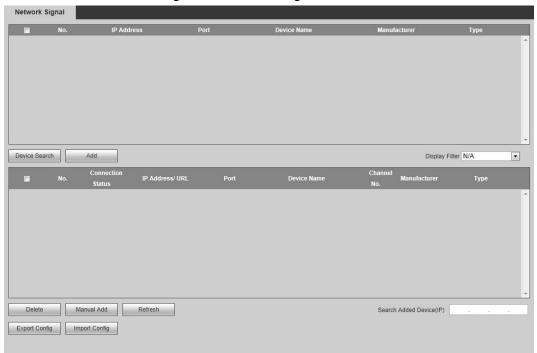
You can add devices in the network, preview and display network signal on the video wall, and also control the remote device.



The device shall have a decoding card, so network signal can be decoded and displayed on the video wall.

Select Setup > Signal Management > Network Signal.

Figure 4-64 Network signal

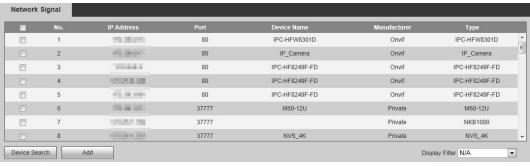


# 4.5.4.1.1 Searching and Adding

#### Step 1 Click **Device Search**.

The system starts to search all network signals in the LAN.

Figure 4-65 Searching signal

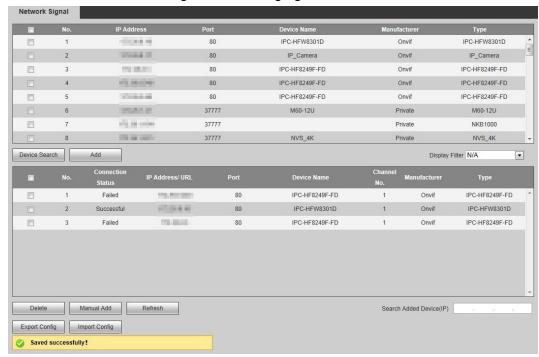


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Filter device type in **Display Filter**. For example, select IPC, and all IPC devices will be displayed here.

Step 2 Select the check box corresponding to the network signal, and click **Add**.This network signal is displayed in the list, and the system displays **Saved successfully**.

Figure 4-66 Adding signal



- If the device is under normal use, **Connection Status** will change from **Failed** to **Successful** after several seconds. The system will display **Saved successfully** again.
- If **Connection Status** remains **Failed**, the device might not be started, or a blocklist has been configured, or it is not included in an allowlist.

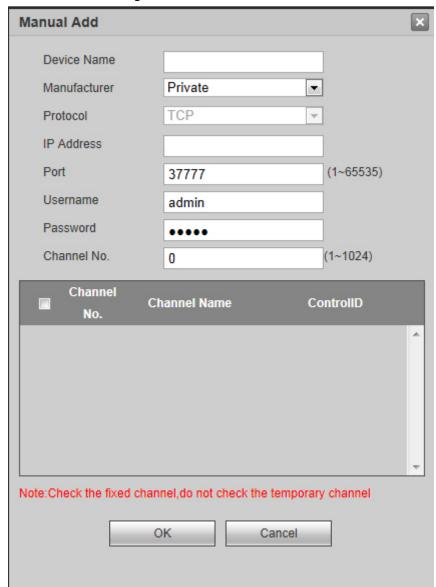


Enter IP address in **Search Added Device (IP)** search box, and this device information will be marked yellow in the list.

## 4.5.4.1.2 Manual Add

Step 1 Click Manual Add.

Figure 4-67 Manual add



Step 2 Configure the parameters.

Table 4-17 Manual add parameters description

Parameter	Description
Device Name	It is to fill in device name.
Manufacturer	Select device manufacturer.
Protocol	It is TCP by default.
IP Address	Configure the IP address of device to be added.
Port	Configure port number of device to be added. The port number is 37777 by default.
Username	Configure the username to log in the device to be added.
Password	Configure the password to log in the device to be added.
Channel No.	Number of connected channels.

Step 3 Click **OK**.

This network signal is displayed in the list, and the system displays **Saved successfully**.

## 4.5.4.1.3 Import and Export Configuration

Import and export configurations to add network signals in batches.

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Enable HTTPS before using **Import Config** and **Export Config** functions. For details, see "4.5.2.2"

Port".

Step 1 Import or export configurations.

- Click **Import Config** to import the preset devices information into the system.
- Click **Export Config** to export configuration file and save it in local device for backup.
- <u>Step 2</u> Click **Import Config** or **Export Config** in HTTP environment.
- Step 3 Click **OK**. The system jumps to HTTPS environment.

You need to log in again, and then click Import Config or Export Config.

## 4.5.4.1.4 Deleting Network Signal

Select a network signal from the added signal list, and click **Delete** to delete the network signal.

## 4.5.4.1.5 Sorting

Click each attribute field, and will appear on the right of the field, meaning the network signal is arranged in descending order. Click it again, and the icon turns into meaning the network signal is arranged in ascending order.

# 4.5.4.2 Local Signal

## 4.5.4.2.1 Input Title

You can set input name and control ID for each channel of a card. The set control ID can be associated with a bound source such as keyboard to display streams on the video wall.



1-channel 4K high definition series and 4-channel 8K ultrahigh definition seriesdo not support this function.

<u>Step 1</u> Select **Setup > Signal Management > Local Signal > Input Title**.



The web pages of different models are slightly different. The actual web page shall prevail.

Figure 4-68 Input title



Step 2 Select a card, and then set channel name and control ID.



After you set **Start ControlID** and click **Setup**, the control IDs of different channels are numbered starting from **Start ControlID**.

Step 3 Click **OK**.

## 4.5.4.2.2 Capture Custom

You can crop captured images based on specified scale and display the images based on specified coordinates.

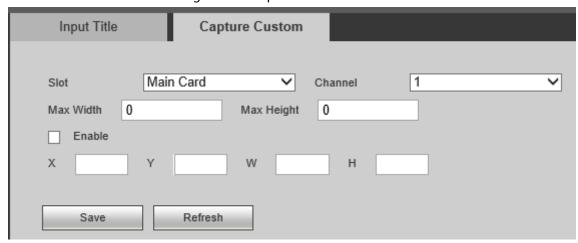
 $\square$ 

Only 4-channel 8K ultrahigh definition (with 2 input ports) supports this function.

Step 1 Log in to the web page.

<u>Step 2</u> Select **Setup > Signal Management > Local Signal > Capture Custom**.

Figure 4-69 Capture custom



- <u>Step 3</u> Select the slot and channel you need to crop.
- <u>Step 4</u> Set the maximum width and height during video encoding.

Example: If the resolution of a captured video is 1080 p and the resolution of the cropped video is  $500 \times 900$ , set **Max Width** to 1920 and **Max Height** to 1080. During encoding, the system encodes the cropped video to a video of 1080 p.

- <u>Step 5</u> Select **Enable** to enable the image cropping function.
- <u>Step 6</u> Set the coordinates for display and the width and height for cropping.

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X/Y corresponds to the coordinates of the starting pixel. W/H corresponds to the width and height for cropping, in pixels.

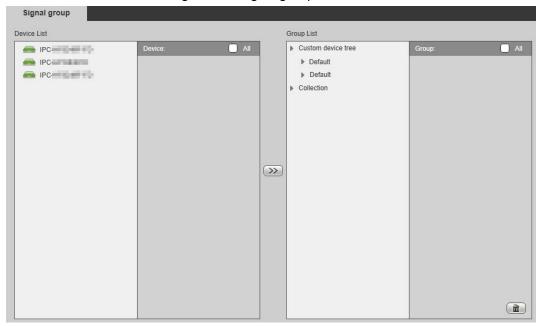
Step 7 Click **Save**.

# 4.5.4.3 Signal Group

You can customize signal group. The **Signal Group** tab displays added group and signal source. You can drag signal group to the window for loop play of signals in the group.

Select Setup > Signal Management > Signal Group.

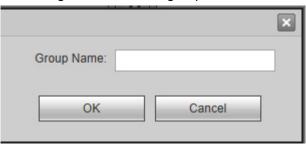
Figure 4-70 Signal group



## Step 2 Create a group.

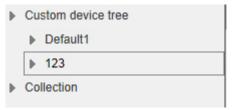
1) Move your mouse pointer to **Custom device tree** or **Collection** in **Group list**, and then click **+**.

Figure 4-71 Create a group



2) Enter group name, and then click **OK**. A group has been created.

Figure 4-72 Creation is completed



Move your mouse pointer to group name. Editing icons are displayed.

• Click + to create a sub-group under this group.



Sub-group cannot be created under **Collection** group.

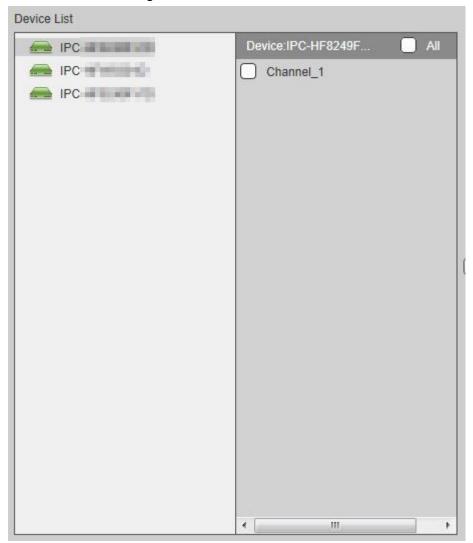
- Click to rename this group.
- Click × to delete this group.

# Step 3 Select signal.

1) Select a device from **Device List**.

Device name list displays all signals under this device.

Figure 4-73 Select device



2) Select one signal or multiple signals.



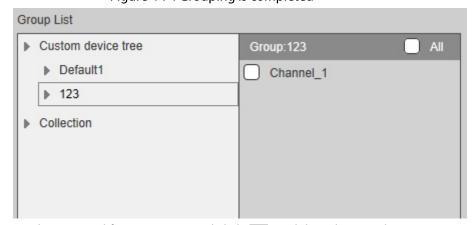
Select All to select all the signals.

Step 4 Select a group.

Step 5 Click ......

Signals have been divided into groups.

Figure 4-74 Grouping is completed



- Select a signal from a group, and click 📵 to delete the signal.
- Select All to select all the signals.

# 4.5.5 Display Management

You can configure video wall, manage screen, configure output display and output name.

# 4.5.5.1 Video Wall Setup



The page is different depending on device model. The actual page shall prevail.

You can configure video walls according to actual quantity and splitting of screens, so signals can be displayed on video walls.

Select Setup > Display Management > Video Wall Setup.

Figure 4-75 Video wall setup



# 4.5.5.1.1 Adding Video Wall

## Step 1 Click Add Video Wall.

Figure 4-76 Video wall layout setup

- Step 2 Configure the layout.
  - 1) Customize Video Wall Name and Description.
  - 2) Click icons at the bottom of the page, to add single screen and split screen quickly.



Press and hold on left mouse button, you can drag the screen to anywhere you want.

Figure 4-77 Add screen

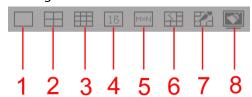
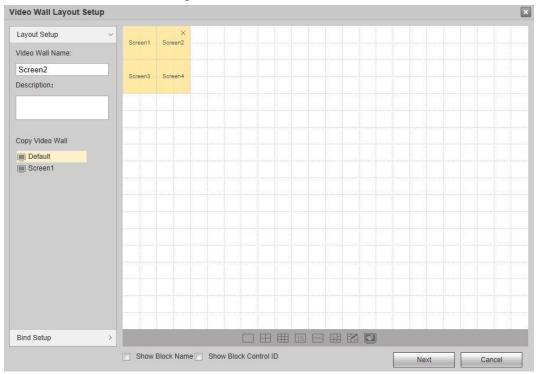


Table 4-18 Parameters description

No.	Name	Description
1	Single Screen	Click to add single screen.
2	4-split Screen	Click to add a 4-split screen.
3	9-split Screen	Click to add a 9-split screen.
4	16-split Screen	Click to add a 16-split screen.
5	Custom	Click this icon, enter row and column number in the pop-up <b>User Custom</b> page, and you can add a custom screen.
6	Splicing	<ul> <li>Select separate screens, and click this icon to splice them.</li> <li>Splicing screen cannot be selected.</li> <li>Single screens shall be connected horizontally or vertically.</li> </ul>
7	Cancel Splicing	Select splicing screens, and click this icon to cancel their splicing.
8	Clear Screen	Clear all screens on the video wall.

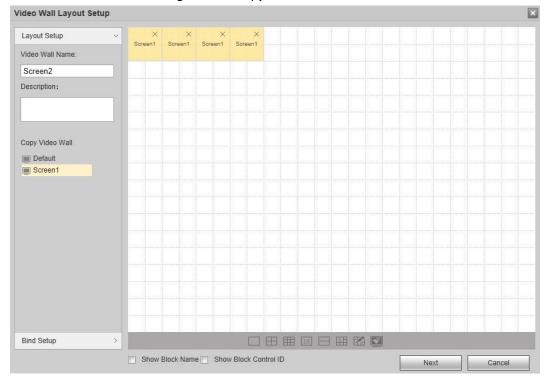
Figure 4-78 Add screen



You can select existing video wall from **Copy Video Wall** zone on the left of the interface, and then layout of video wall is displayed on the right of the interface. You

can modify the layout directly.

Figure 4-79 Copy video wall

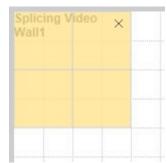


<u>Step 3</u> (Optional) Select **Show Block Name**. Every splicing screen will show a block name, such as Splicing Video Wall 1.



- For single screen, it still shows Screen 1, Screen 2 and so on.
- Double-click to modify block name.

Figure 4-80 Show block name



Select **Show Block Control ID**, and control ID of every block will be shown.

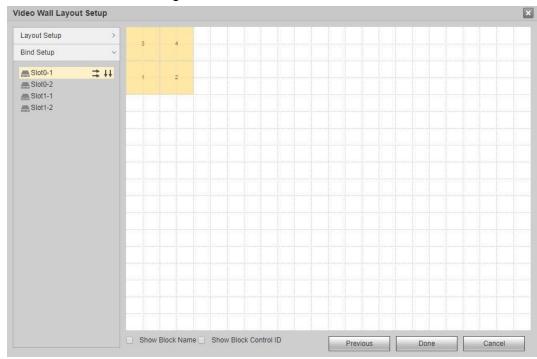


**Show Block Name** and **Show Block Control ID** cannot be selected at the same time.

Step 4 Click Bind Setup tab or Next.

The slot information is displayed.

Figure 4-81 Slot information

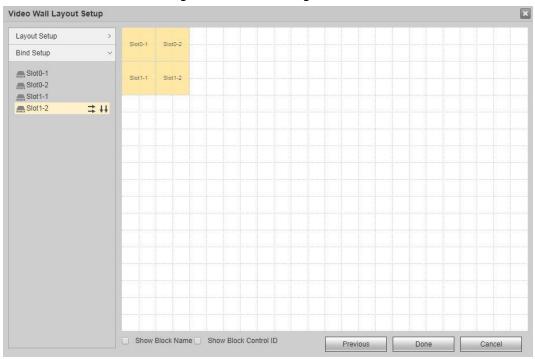


<u>Step 5</u> Select one slot, press and hold on left mouse button to drag the slot onto the screen, and bind the slot channel with screen.



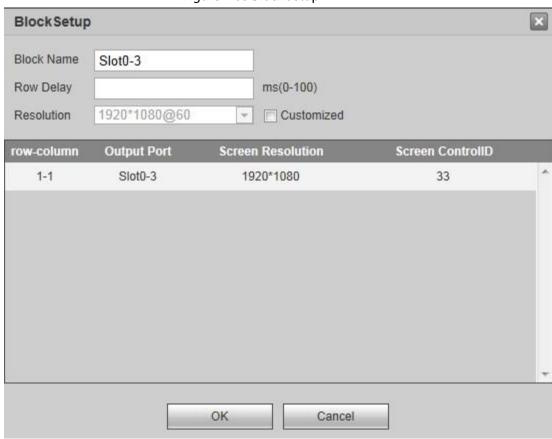
- All screens on the video wall shall be bound with slot channel; otherwise, when you click Done, the system will prompt you that "There is sub screen without bound decoding channel in screen!"
- Slot cannot be bound repeatedly. In case of error, drag a correct slot channel onto the screen, to cover it directly.
- Click to automatically bind slot with single screen horizontally.
- Click ## to automatically bind slot with single screen vertically.

Figure 4-82 Slot binding



<u>Step 6</u> Double-click a new video wall block.

Figure 4-83 Block setup



Step 7 Set parameters.

Table 4-19 Block setup parameters description

Parameter	Description
Name	Configure block name.

Parameter	Description
Row Delay	Configure row delay ranging from 0ms to 100ms.
Resolution	Select <b>Customized</b> to configure resolution of output screen corresponding to each slot.

Step 8 Click **OK**.

Step 9 Click **Done**.

The system exits **Video Wall Layout Setup** page. The new video wall is displayed in video wall list.

Figure 4-84 Adding is completed



# 4.5.5.1.2 Modifying Video Wall

Click , and modify video wall information in the pop-up **Video Wall Layout Setup** page. For details, see "4.5.5.1.1 Adding Video Wall".

# 4.5.5.1.3 Deleting Video Wall

Tick the video wall check box, click **Delete** or **≥**, to delete the selected video wall after confirmation.

# 4.5.5.2 Screen Management

You can configure screen parameters, to turn on and turn off the screen.

## **4.5.5.2.1 Screen Setup**

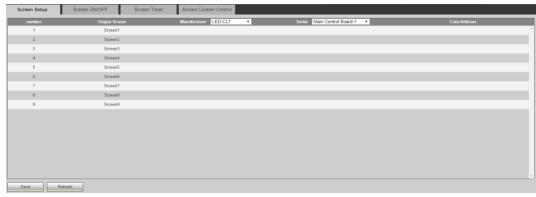
Configure manufacturer, serial port and com address of every output screen, to realize communications between screen and device. Com address shall be the same with DIP address of video wall.

**Select Setup > Display Management > Screen Management > Screen Setup.** 



The page is different depending on device model. The actual page shall prevail.

Figure 4-85 Screen setup



<u>Step 2</u> Click drop-down list or text box to configure manufacturer, serial port and com address.



- They shall be the same with actual manufacturer, serial port and com address (DIP address) of video wall.
- Click drop-down list at the top, to configure manufacturer and serial port together.

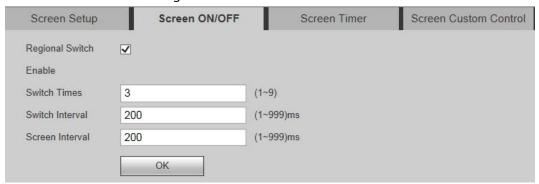
Step 3 Click **Save**.

#### 4.5.5.2.2 Screen ON/OFF

According to preset interval and time, the device sends ON/OFF commands to all screens continuously, and ensures that each screen receives commands and turns ON/OFF.

<u>Step 1</u> Select **Setup > Display Management > Screen Management > Screen ON/OFF**.

Figure 4-86 Screen ON/OFF



- <u>Step 2</u> Select the **Regional Switch Enable** check box to enable the function.
- Step 3 Configure the parameters.

Table 4-20 Parameters description

Parameter	Description	
Switch Times	The times of sending ON/OFF command.	
Switch Interval	Interval of sending ON/OFF command.	
Screen Interval	The interval for every screen to receive ON/OFF command.	

Step 4 Click **OK**.

#### 4.5.5.2.3 Screen Timer

Configure fixed ON/OFF time of every screen. Within the configured period, every screen will be turned ON/OFF at the fixed time.

<u>Step 1</u> Select **Setup > Display Management > Screen Management > Screen Timer**.

Figure 4-87 Screen timer



- Step 2 Select **Screen**, **Block** and **Week**.
- <u>Step 3</u> Select period and configure ON/OFF time.
- Step 4 Click **OK**.



After periods of one week have been configured.

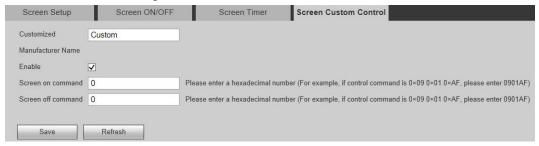
- Click **Apply to Screen**, and select another slot in the pop-up page, to apply this configuration to the slot.
- Click **Apply to Week**, and select another week in the pop-up page, to apply this configuration to the week.

#### 4.5.5.2.4 Screen Custom Control

Customize screen on and off commands.

<u>Step 1</u> Select **Setup > Display Management > Screen Management Screen Custom Control**.

Figure 4-88 Screen custom control



- <u>Step 2</u> Enter the Customized Manufacturer Name.
- Step 3 Select **Enable**.
- Step 4 Configure Screen on command and Screen off command.

Configure a hexadecimal number.

Step 5 Click **Save**.

# 4.5.5.3 Display Setup

You can configure the display parameters, enable main/sub stream auto switch, and window prompt info.

# 4.5.5.3.1 Configure Display

You can configure the resolution, video mode, hue, brightness and other parameters of the display, and adjust screen display.

<u>Step 1</u> Select **Setup > Display Management > Display Setup > Display Setup.** 

 $\square$ 

The web page is for reference and might differ depending on the device models.

Step 2 Configure the parameters.

Figure 4-89 Display setup

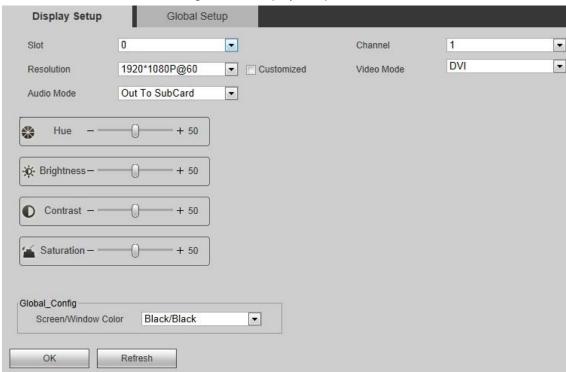


Table 4-21 Parameter description

Parameter	Description	
	Configure slot of display.	
Slot		
	Device with 9 or less channels does not support this function.	
Channel	Configure the channel of display.	
Resolution	Configure the resolution of display. Customize the resolution after you select <b>Customized</b> .	
Video Mode	Select the video output mode.	
Audio Mode	N/A.	
Hue	Drag the slider to adjust the image hue and saturation.	

Parameter	Description	
Brightness	Drag the slider to adjust the image brightness through linear adjustment. The bigger the value is, the brighter the image will become. And vice versa. However, the image is likely to become dim if the value is too big.	
Contrast	Drag the slider to adjust the image contrast. The bigger the value is, the more obvious the contrast between the light area and dark area will become. And vice versa. However, if the value is too big, the dark area is likely to become darker and the light area will be over exposed. If the value is too small, the image is likely to become dim.	
Saturation	Drag the slider to adjust the color shades. The bigger the value is, the heavier the color will become. And vice versa. This value does not affect the overall brightness of image.	
Screen/Window Color	Configure screen and window color, including black/black and blue/green.	

Step 3 Click **OK**.

# 4.5.5.3.2 Global Setup

You can configure to enable main/sub stream auto switch, window prompt info and "do not decode when being covered".

- Step 1 Log in to the web page.
- <u>Step 2</u> Select **Setup > Display Management > Display Setup > Global Setup**.
- Step 3 Select the check boxes.
  - 1-channel 4K high definition series does not support **Platform NetCard Pull Stream** and **Device NetCard Pull Stream**
  - 1-channel 4K high definition series only supports Main/Sub Stream Auto Switch, Window Prompt Info, and Do not decode when being covered

Figure 4-90 Global setup

Display Setup	Global Setup	
Main/Sub Stream Auto	o Switch	
☐ IVS Rule		
Tracking Box		
☐ Window Prompt Info		
✓ Do not decode when i	being covered	
Set window width and	height manually	
Scheme Switch Keep	Last Frame Only applicable	to fixed split or full screen plan switching
Abnormal Stream Filte	ering Note: Halve the post-en	ergy performance
Neat Switching of Plan	n Only supported by splicing	screen.
Window Signal Tour		
StreamAppHalfTrans	Note: No SDP Information	
Decoding Strategy		
4K signal source scale	e optimization	
No RTP Push Note	e: Cannot be used simultaneous	ly with audio and video encryption
Close GUI When d	ecoding 8K video and requiring	4K display output, please turn off GUI function
Power Abnormal Reb	oot	
Save	Refresh	

Table 4-22 Global setup parameters description

Parameter	Description
Main/Sub Stream Auto Switch	If main stream is displayed on the window, when the resolution is lower than D1, main stream will automatically switch to sub stream.
IVS Rule	After the camera enables IVS rule function, rule line turns red and flickers if a moving object enters the alarm zone of blue rule line.
Tracking Box	After the camera enables tracking box function, the system selects and tracks moving objects with a green box on the output page.
Window Prompt Info	Prompt information will be displayed on the window.
Do not decode when being covered	The covered window will pause decoding.
Platform NetCard Pull Stream	Enable platform netcard pull stream function.  1-channel 4K high definition series does not support this function.

Parameter	Description
Device NetCard Pull Stream	Enable device netcard pull stream function.  1-channel 4K high definition series does not support this function.
Set window width and height manually	Double click window on the video wall to adjust window coordinate and size. For details, see "4.3.2.3 Configuring Window Information".
Scheme Switch Keep Last Frame	Keep the last frame when switching schemes to avoid black screen.
Abnormal Stream Filtering	The system checks and filters abnormal stream, to prevent green screen.
Neat Switching of Plan	Plan stream will be switched synchronously and neatly, to enhance visual effect.
Window Signal Tour	Multiple signals can be toured and displayed on a window.
Stream App Half Trans	The stream media library does not encapsulate streams but pass streams to devices for decoding.
Decoding Strategy	Select the check box. Fluency adjustment zone is displayed. You can drag the slider to adjust window fluency.  You can only adjust fluency of network signal.
4K signal source scale optimization	Capture and decode 4K signals for image output, which optimizes display performance.
No RTP Push	After you enable this function, streams without RTP head can be decoded and displayed on the wall.  This function cannot be used together with audio/video encryption.
Close GUI	After you enable this function, output image displays only video image, and screen number virtual LED cannot be used. If you want to display 4K video after decoding 8K video, disable this function.
Power Abnormal Reboot	After you enable this function, the device automatically restarts when MCU detects power exceptions.

Step 4 Click **Save**.

# 4.5.5.4 Output Name

You can configure output name and control ID of each channel on the board card. Control ID can correspond to the binding source (such as keyboard), so the binding source can be displayed on the video wall.

- Output name is only used to distinguish channels.
- Select output screens through control ID, and you can configure video wall display of keyboard or other devices.

<u>Step 1</u> Select **Setup > Display Management > Output Name**.

Figure 4-91 Output name (1)

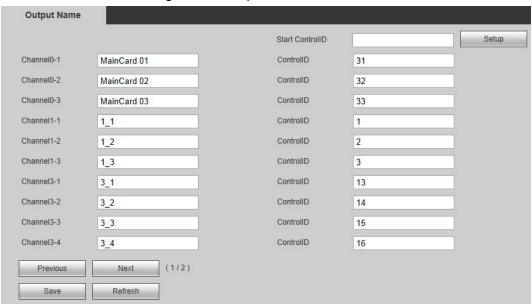
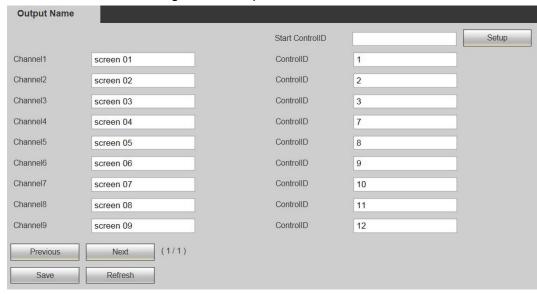


Figure 4-92 Output name (2)



 $\square$ 

1-channel 4K high definition series, 4-channel 8K ultrahigh definition series, 6-channel 4K high definition ( with 4 input ports) series and 9-channel 4K high definition ( with 4 input ports) series are displayed in Figure 4-92. For other models, refer to Figure 4-91.

Step 2 Configure output name and control ID for each channel.

 $\square$ 

Enter **Start ControlID** and click **Setup**, so control ID of channels will start from the **Start ControlID**.

Step 3 Click Save.

## 4.5.5.5 Structured Information

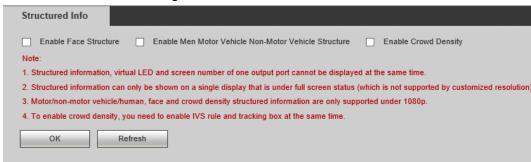
Receive structured data info about face, motor vehicle, non-motor vehicle and crowd density, and then display the data on the video wall.

• Face structure: After camera enables face function and video matrix platform enables face structure function, the camera collects video stream and detects face info in the stream. The face

- info can be displayed on the screen through video matrix platform.
- Human, motor vehicle and non-motor vehicle structure: After camera enables human, motor
  vehicle and non-motor vehicle recognition function and video matrix platform enables human,
  motor vehicle and non-motor vehicle structure function, the camera collects video stream and
  detects human, motor vehicle and non-motor vehicle info in the stream. The human, motor
  vehicle and non-motor vehicle info can be displayed on the screen through video matrix
  platform.
- Crowd density: After camera enables crowd density recognition function and video matrix
  platform enables crowd density structure function, the camera collects video stream and detects
  crowd density info in the stream. The video stream can be displayed on the screen through video
  matrix platform. Crowd density is indicated with blue spots. The denser blue spots become, the
  higher crowd density will be.

**Step 1** Select **Setup > Display Management > Structured Info.** 

Figure 4-93 Structured info



Step 2 Select the structure info you want.

Step 3 Click **OK**.

# 4.6 Information

You can view device info, including card info, decode info, device info, system status, system log and online user.

# 4.6.1 Card Information

Select **Info > Device Info > Card Info**, and you can view card status, type, port type and temperature status of the network video decoder.

- Last This slot has a card.
- Las: This slot does not have a card.

Card Info Main Card Main Card HDMI 02 00 56°C Slot1 Enhanced Decoding Board HDMI Normal 52°C 02.00 Slot3 02.00,02.00 Enhanced Decoding Board Slot4 Slot5 Enhanced Decoding Board HDMI 50°C 01.06,01.06 Normal Refresh

Figure 4-94 Card info

# 4.6.2 Gather Information

Select **Info > Device Info > Gather Info**, and you can view the information output by the computer graphics card to the encoder to determine whether the video signal acquisition parameters are correct.

# 4.6.3 Decode Information

Select **Info > Device Info > Decode Info**, and you can view decoding status, resolution, FPS, data flow and decode flow of the decoding channel.

Figure 4-95 Decode info



# 4.6.4 Device Information

# 4.6.4.1 Configuring Device Information

You can view device info and card log of network video decoder.

 $\underline{\mathsf{Step 1}} \qquad \mathsf{Select} \ \mathbf{Info} > \mathbf{Device} \ \mathbf{Info} > \mathbf{Device} \ \mathbf{Info}.$ 

Figure 4-96 Device info



<u>Step 2</u> Select **Device Info** or **Card Log**, and click **Get**.

Figure 4-97 Get device info or card log



- Click to download information file or card log of the device.
- Click to rename the information file or card log of the device.
- Click to delete records on the information file or card log page. If you delete it by mistake, you can get it again.

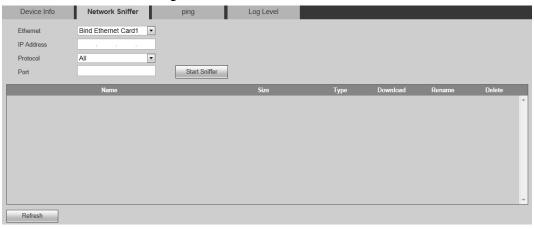
## 4.6.4.2 Network Sniffer

Network sniffer is to intercept, resend, edit and transfer the data received and sent through network, so as to inspect network security.

In case of network error, you can carry out sniffer operation on this page, download the sniffer file to local device, and provide it to technicians to analyze network status.

<u>Step 1</u> Select Info > Device Info > Device Info > Network Sniffer.

Figure 4-98 Network sniffer



<u>Step 2</u> Configure the parameters.

Table 4-23 Network sniffer parameter description

Parameter	Description
Ethernet	Select the net card that has been bound.
IP Address	Set network IP address.
Protocol	Select network protocol, including All, TCP and UDP.
Port	Set network port.

Step 3 Click Start Sniffer.

<u>Step 4</u> After a while, click **Stop Sniffer**.

Figure 4-99 Data packet

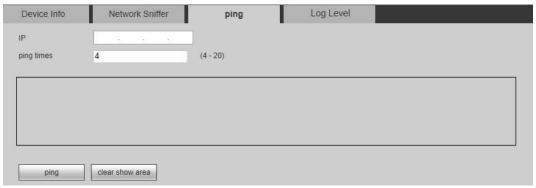


- Click to download this sniffer file.
- Click to rename this sniffer file.
- Click ② to delete this sniffer file.

# 4.6.4.3 Ping

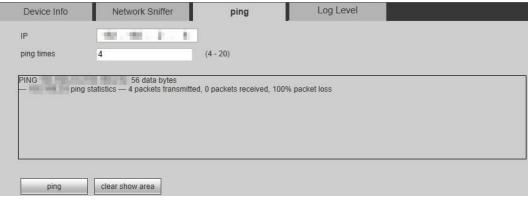
With ping command, check whether camera or network video decoder is connected normally. Step 1 Select Info > Device Info > Ping.

Figure 4-100 Ping



<u>Step 2</u> Enter the IP address and ping times, and click **Ping**.

Figure 4-101 Information display



When ping function is enabled, you can open only one web client. Otherwise, ping information might not be displayed completely.

# **4.6.4.4 Log Level**

Configure background printing debugging log level.

<u>Step 1</u> Select **Info > Device Info > Device Info > Log Level**.

Figure 4-102 Log level



Step 2 Configure log level.

Step 3 Click **OK**.

# 4.6.5 System Status

You can view network status, fan status, power status, CPU status and memory status of the network video decoder.

Select Info > Device Info > System Status.

System Status

Network Status

Network Card Connection Status Receive Send

1 (op) 1000M
2 Disconnect

Power Status

Power Status

Power1: ① ON Power2: ① OFF

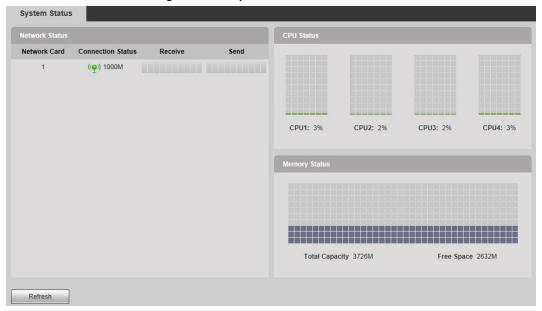
CPU Status

Memory Status

CPU1: 5% CPU2: 4% CPU3: 4% CPU4: 4% Total Capacity 3726M Free Space 2431M

Figure 4-103 System status (1)

Figure 4-104 System status (2)





The page of 1-channel 4K high definition series, 6-channel 4K high definition with 4 input ports) series and 9-channel 4K high definition ( with 4 input ports) series is displayed in Figure 4-104. For other models, see Figure 4-103.

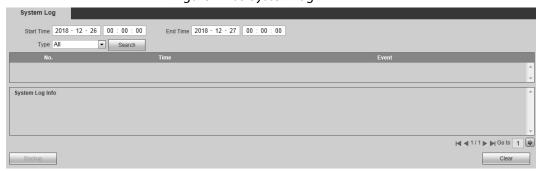
- Network status: Display connection status, data receiving and sending of network card.
- CPU status: Display CPU status of all inserted board cards.
- Fan status: Display fan status.
- Power status: Display status of two power supplies.
- Memory status: Display memory status.

# 4.6.6 System Log

You can search and view system log information about network video decoder according to time and log type, and backup the log to local PC.

<u>Step 1</u> Select **Info > Device Info > System Log**.

Figure 4-105 System log



<u>Step 2</u> Configure **Start Time**, **End Time** and **Type**, and then click **Search**.



- Click the log to show details.
- Click **Clear** to clear all log information of the device. Log information cannot be cleared according to types.
- Click **Backup** to back up the searched system log information to the PC under use.

# 4.6.7 Online User

You can view online users' usernames, groups, IP addresses and other basic information. Select **Info > Device Info > Online User**.

Figure 4-106 Online user



# **4.6.8 About**

Select Info > Device Info > About, and you can view version information about this device.

# 4.6.9 Legal Information

Select Info > Device Info > Legal Info, and you can view the open source software notice.

# **5 Alarm Input/Output Device**

Before device connection, pay attention to the following points:

#### Alarm Input

Confirm alarm type of alarm input device, and then match alarm type at network end of decoder (for example, in case of grounding alarm, the decoder shall be normally open; otherwise, it shall be normally closed).



Alarm input is effective in case of low electrical level, so the device can be grounded.

If the alarm device is connected to 2 decoders, or one decoder and other devices, use a relay for isolation.

# • Alarm Output

The alarm output port of decoder cannot be connected to high-power load (less than 1A). When constructing the output circuit, the excessive current should be prevented from causing damage to the relay. Use a circuit breaker for isolation when applying high-power loads.

• Pay attention to grounding of camera, since poor grounding might lead to chip damage. Alarm input type can be NO (normal open) or NC (normal close).

# 5.1 Alarm Port

Figure 5-1 Diagram of alarm port

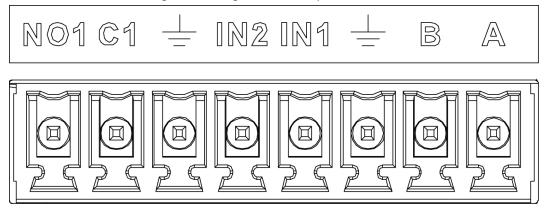


Table 5-1 Alarm port introduction

Parameter	Description	
A, B	A, B Control A and B cables of RS-485 device.	
-	Ground line port	
IN1, IN2	Alarm input port	
NO1; C1	Alarm output port (NO type)	

# **5.2 Alarm Input Port**

- 16-channal alarm input, which can be NO or NC.
- Connect the NC port of alarm detector to alarm input port (ALARM) of decoder.
- When supplying power from external power source to the alarm device, the alarm device should

be common-grounded with decoder.

Alarm input common terminal and power supply shall have common ground.

Wiring Terminals of Alarm Device

+12V GND Com NC

Alarm Input Port

ALARMIN

GND

GND

Figure 5-2 Diagram of alarm input

# **5.3 Alarm Output Port**

+12V GND

- It is 8-channel switching volume alarm output (normally open contact), and there should be additional power supply to external alarm device.
- To avoid overload to damage the Device, please refer to relay parameters. See "5.4 Relay Parameters of Alarm Output Port."
- RS-485 A line and B line are used for connecting the line A and line B on the PTZ decoder.

Figure 5-3 Diagram of alarm input port module

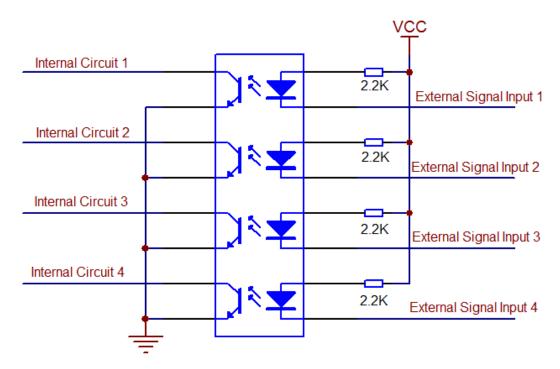
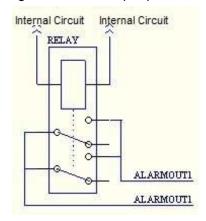


Figure 5-4 Diagram of alarm output port module



# **5.4 Relay Parameters of Alarm Output Port**

Table 5-2 Contact parameter

Parameter	Value
Contact type	1Z
Contact resistance	100 mΩ (DC6V 0.1A)
Contact material	AgNi + Gold plated
Contact load (resistive)	AC125V 0.5A/DC 30V 1A
Maximum switching voltage	AC 125V/DC 60V
Maximum switching current	2A
Maximum switching power	62.5 VA/30 W
Minimum allowable load	1 mA 5V
Mechanical durability	1X107 times (300 times/min)

Parameter	Value
Electrical durability	1X105 times (30 times/min)

# **6 Center Visualization Control System**

You can add devices to the center visualization control system for management. For details, see the user's manual of the center visualization control system.

# **Appendix 1 Cybersecurity Recommendations**

## Mandatory actions to be taken for basic device network security:

#### 1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters.
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols.
- Do not contain the account name or the account name in reverse order.
- Do not use continuous characters, such as 123, abc, etc.
- Do not use overlapped characters, such as 111, aaa, etc.

### 2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your device (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the device is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

## "Nice to have" recommendations to improve your device network security:

#### 1. Physical Protection

We suggest that you perform physical protection to device, especially storage devices. For example, place the device in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable device (such as USB flash disk, serial port), etc.

#### 2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

## 3. Set and Update Passwords Reset Information Timely

The device supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

#### 4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

#### 5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024–65535, reducing the risk of outsiders being able to guess which ports you are using.

#### 6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

## 7. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the device, thus reducing the risk of ARP spoofing.

#### 8. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a

minimum set of permissions to them.

## 9. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

### 10. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

#### 11. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check device log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

#### 12. Network Log

Due to the limited storage capacity of the device, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

## 13. Construct a Safe Network Environment

In order to better ensure the safety of device and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If
  there are no communication requirements between two sub networks, it is suggested to use
  VLAN, network GAP and other technologies to partition the network, so as to achieve the
  network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.