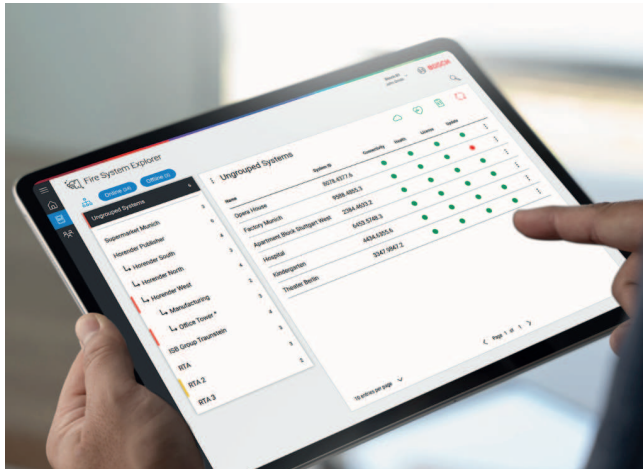


Remote Services



Remote Services offer a secure remote internet connection to fire panels for system integrators.

System overview

Preconditions

- Secure Network Gateway: Enables a highly secure connectivity to Remote Services. For a detailed description of the functionality, please see: <https://www.tdt.de>
- Fire System Explorer (FSE): Is the cockpit to access the Remote Services. On the FSE [website](https://www.tdt.de) you can create a company account (tenant) to connect each panel to the account by using its Remote ID. The Remote ID is a unique number representing the tenant.
- Remote Connect: Enables remote access to the panel through the programming software FSP-5000-RPS.
- Valid license according to system size: Enables all basic functions.

Available Remote Services:

1. Remote Alert

With Remote Alert, the panel sends status information to the Fire System Explorer. Remote Alert analyzes the data and informs the user by email about unexpected events. The **Remote Fire Safety app** is part of Remote Alert. It provides:

- Push notifications for alarms and system warnings.
- Access to historical notifications that can be shared via email or messenger.

- ▶ Real-time alerts and notifications for system events, faults, or alarms
- ▶ Highly secure connectivity

- Updates on system status: Health connectivity, license, and firmware.
- Precondition: Users must have an account on the Fire System Explorer.

The app is free to download for iOS and Android:

- [Download from the App Store](#)
- [Download from the Google Play](#)

2. Remote Maintenance

Remote Maintenance monitors parameters of security items connected to the fire panel. It collects data of relevant LSN devices and functional modules.

Data is sent to the Fire System Explorer for analysis and maintenance planning.

Available licenses:

1. NEXOSPACE FSE basic license S: Supports systems with fewer than 254 logical points.
2. NEXOSPACE FSE basic license M: Supports systems with 254-2000 logical points.
3. NEXOSPACE FSE basic license L: Supports systems with more than 2000 logical points.

Ordering information

FSL-BASIC-S NEXOSPACE FSE basic license S

One year license for systems with fewer than 254 logical points.

Order number **FSL-BASIC-S**

FSL-BASIC-M NEXOSPACE FSE basic license M

One year license for systems with 254-2000 logical points.

Order number **FSL-BASIC-M**

FSL-BASIC-L NEXOSPACE FSE basic license L

One year license for systems with more than 2000 logical points.

Order number **FSL-BASIC-L**

Accessories**FPO-GATE Secure network gateway**

Pre-configured Secure Network Gateway for highly secure plug-and-play Ethernet connection to the fire panel Remote Services.

Order number **FPO-GATE**



<https://www.boschsecurity.com>