AXIS I5304 Network Answering Unit
Sleek, versatile communication device

This sleek IP phone allows receptionists and concierges to efficiently respond to calls from IP intercoms. It offers clear, 2-way communication making it possible to both see and hear who's at the door for added security. Featuring a 7" touch screen, it displays high-quality video, and users can open doors at the touch of a button. It offers secure installation and support for PoE, so you need just one cable for both power and connectivity. And you can place it wherever you want—on a reception desk or mounted on walls or recessed mounted with accessories.

> Ideal for office and commercial use
> 7" touch screen
> High-quality video for visual verification
> Clear, two-way communication
> Powered by 2N OS

SIP

AXIS I5304 Network Answering Unit

Display

Color LCD field display
7"

Resolution
1024x600

Control technology
Capacitive touch panel

Features
Receive incoming calls, start outgoing calls, view video from connected network intercoms and cameras, send HTTP commands, unlock doors

Audio

Audio streaming
Two-way (full duplex)
Echo cancellation

Audio input
Built-in microphone

Audio output
Built-in speaker
Anechoic chamber: 84 dBC @ 1m 1 kHz
Line out for hearing loop, 600 mV RMS

Audio encoding
G.711, G722, G.729, L16/16 kHz

Video

Video compression
H.264 (MPEG-4 Part 10/AVC)
Motion JPEG

Resolution
Up to 1280x720

Frame rate
Up to 30 fps

Network

Network protocols
IPv4, HTTP, HTTPS[1], SIP 2.0, SIPS, SSL/TLS[1], RTP, SRTP, RTSP, DHCP, NTP, TCP, IGMP, UDP, DNS, Syslog, FTP, SMTP, SNMP v1/v2c/v3 (MIB-II), RTCP, ICMP, DHCPv4

System integration

VoIP
Support for Session Initiation Protocol (SIP) for integration with Voice over IP (VoIP) systems, peer to peer or integrated with SIP/PBX.
Supported SIP features: DTMF (audio, RFC2833, RFC2976)

Approvals

Product markings
CSA, UL/cUL, CE, VCCI, RCM

Supply chain
TAA compliant

EMC
EN 55035, EN 55032 Class B
Australia/New Zealand: RCM AS/NZS CISPR 32 Class B
Canada: ICES(B)/NMB(B)
Japan: VCCI Class B
USA: FCC Part 15 Subpart B Class B

Safety
CAN/CSA C22.2 No. 62368-1 ed. 3,
IEC/EN/UL 62368-1 ed. 3

Cybersecurity

Network security
IEEE 802.1X (EAP-TLS, PEAP-MSCHAPv2)[1], HTTPS[1], TLS v1.2[1], X.509 Certificate PKI

Documentation
2N Hardening Guide
Axis Security Development Model

---

1. *This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit. (openssl.org), and cryptographic software written by Eric Young (eay@cryptsoft.com).*

General

Casing
Tempered glass surface
Plastic casing
Color: available in white RAL 9016, or black RAL 9005

Mounting
Requires additional mounting accessory.
Wall installation (recessed): AXIS TI5201 Recessed Mount
Wall installation (surface): AXIS TI5601 Wall Mount
Desk installation: AXIS TI5602 Desk Stand

Power
Power over Ethernet (PoE) IEEE 802.3af Type 1 Class 3
Typical 2.9 W, max 12 W
12 VDC, 1 A
Typical 2.9 W, max 12 W
Reverse polarity protection

Connectors
Network: RJ45 10BASE-T/100BASE-T PoE
Doorbell input: Switching contact (button/relay), normally open

Operating conditions
Temperature: 0 °C to 50 °C (32 °F to 122 °F)
Humidity: 10–90% RH (non-condensing)
Altitude: 0 to 2000 m (0 to 6500 ft)

Storage conditions
Temperature: -20 °C to 70 °C (-4 °F to 158 °F)
Humidity: 10–90% RH (non-condensing)

Dimensions
For the overall product dimensions, see the dimension drawing in this datasheet.

Weight
555 g (1.2 lb)

Box content
Answering unit, installation guide, certificate of ownership, 2.5 mm hexagon key wrench, terminal block connectors for power and doorbell

Optional accessories
For optional accessories, go to *axis.com/products/axis-i5304#accessories*

System tools
AXIS Site Designer, Product selector, accessory selector
Available at *axis.com*

Languages
English, German, French, Spanish, Italian, Japanese, Dutch, Czech

Warranty
5-year warranty, see *axis.com/warranty*

Part numbers
Available at *axis.com/products/axis-i5304#part-numbers*

Sustainability

Substance control
PVC free and BFR/CFR free
RoHS in accordance with EU RoHS Directive 2011/65/EU and 2015/863, and standard EN IEC 63000:2018
REACH in accordance with (EC) No 1907/2006. For SCIP UUID, see *echa.europa.eu*

Materials
Screened for conflict minerals in accordance with OECD guidelines
To read more about sustainability at Axis, go to *axis.com/about-axis/sustainability*

Environmental responsibility
axis.com/environmental-responsibility
Axis Communications is a signatory of the UN Global Compact, read more at *unglobalcompact.org*

AXIS I5304 Answering Unit

157 [6.2]

193 [7.6]

88 [3.5]

3 [0.1]

8 [0.3]

37 [1.5]

39 [1.5]

Ø 5 [0.2]

Dimensions in mm [inch]

AXIS COMMUNICATIONS