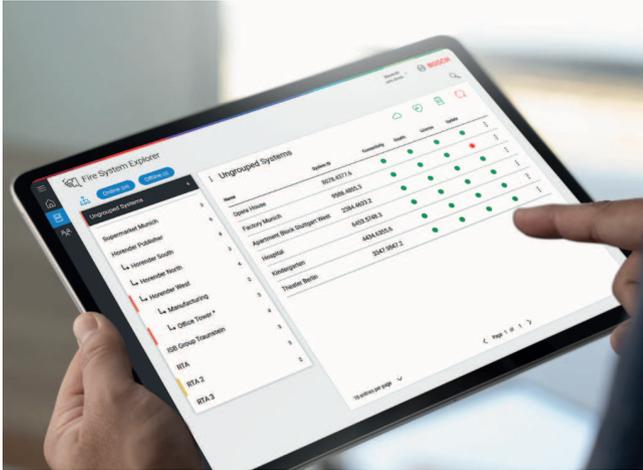


Remote Services



Remote Services provide a secure remote internet connection to fire panels for system integrators.

System overview

Preconditions

- Secure Network Gateway: Provides a secure connection to Remote Services.
For more information, visit: <https://www.tdt.de>
- Fire System Explorer (FSE): Is the cockpit to access the Remote Services.
On the FSE [website](#), users can create a company account (tenant) to connect each fire panel to the account using the panel's Remote ID.
The Remote ID is a unique number representing the tenant.
- Remote Connect: Allows remote access to the panel using the FSP-5000-RPS programming software.
- Valid license: Enables all basic functions according to the system size.

Remote Services

1. Remote Alert

With Remote Alert, the panel sends status information to the Fire System Explorer. Remote Alert analyzes the data and informs the user by email if an unexpected event occurs. The **Remote Fire Safety app** is part of Remote Alert. Users must have an FSE account to use the app. The app provides:

- Push notifications for alarms and warnings.
- Access to historical notifications, which can be shared via email or messenger.

- ▶ Real-time alerts and notifications for system events, faults, or alarms
- ▶ Highly secure connection

- Updates on system status: health connectivity, license, and firmware.
- The app is free to download for iOS and Android:
- [Download from the App Store](#)
 - [Download from the Google Play](#)

2. Remote Maintenance

Remote Maintenance monitors parameters of security items connected to the fire panel. It collects data of relevant LSN devices and functional modules.

The data is sent to the Fire System Explorer for analysis and maintenance planning.

Licenses

1. NEXOSPACE FSE basic license S: For systems with fewer than 254 logical points.
2. NEXOSPACE FSE basic license M: For systems with 254-2000 logical points.
3. NEXOSPACE FSE basic license L: For systems with more than 2000 logical points.

Ordering information

FSL-BASIC-S NEXOSPACE FSE basic license S

One year license for systems with fewer than 254 logical points.

Order number **FSL-BASIC-S**

FSL-BASIC-M NEXOSPACE FSE basic license M

One year license for systems with 254-2000 logical points.

Order number **FSL-BASIC-M**

FSL-BASIC-L NEXOSPACE FSE basic license L

One year license for systems with more than 2000 logical points.

Order number **FSL-BASIC-L**

Accessories

FPO-GATE Secure network gateway

Pre-configured Secure Network Gateway for highly secure plug-and-play Ethernet connection to the fire panel's Remote Services.

Order number **FPO-GATE**



<https://www.boschsecurity.com>